





TOOLBOX Collection of good digital tools











Digitalisation has emerged as a significant trend, influenced in part by the pandemic but extending far beyond it. The move towards digital technologies has fundamentally transformed the operations of non-governmental organisations (NGOs), highlighting the importance of remote work, online collaboration, and virtual communication. This trend mirrors a broader societal shift where technology plays a central role in various aspects of our lives, including how NGOs approach issues such as volunteer management, education and social initiatives.

Through the project "**ProVol Digital- Professional volunteer management and training through digitalisation**" we are offering this recommendation guide for NGOs and volunteer coordinators to stay up to date. The aim of this guide is to equip NGOs and volunteer coordinators with digital expertise and to adapt their skills in dealing with technology to the current standards. Through this tool we want to inspire and empower other organisations to enter the digital sphere as well.

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The authors who contribute to this guide are:

Marioara Butyka, Centrul de Voluntariat Cluj-Napoca, Romania Nicoleta Chiș-Racolța, Centrul de Volutariat Cluj-Napoca, Romania Perdita Wingerter, Gemeinsam leben und lernen in Europa e.V., Germany Larissa Schillai, Gemeinsam leben und lernen in Europa e. V., Germany Lenka Vonka Černá, Dobrovolnické centrum, z.s., Czech Republic Nicol Magrotová, Dobrovolnické centrum, z.s., Czech Republic Elke Beneke, Eb Projektmanagement, Austria Silke Jamer-Flagel- Eb Projektmanagement, Austria Gabriele Sailer- Eb Projektmanagement, Austria

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breeze



Information about the tool		
Target group: Category: Work area:	 Administration/Management Coordinators Volunteers Online tool Learning platforms Software/ Desktop application Project management Communication management Video conferencing Collaboration/Team work Self-Management 	 (Social) Network App Others Personnel management E-Learning/Knowledge management Financial management Presentations/Learning material development
Language:	☐ Marketing English	□ Others
Previous knowledge/Degree of complexity: Link:	(Basic or advanced) brezze is very easy and intuitive to https://www.breeze.pm/	use.
Provider: Brief description:	breeze is hosted by Heroku, owned breeze is a web-based project mana	by Salesforce.com agement software that allows users to
	organise, plan and track the progress of projects (task management, task lists, time tracking, calendar, scheduling, reporting, etc.)	
Access and usage Information (Costs, requirements cloud based, mobile usability,):	breeze can be used free of charge as a full version for 14 days and is then subject to a charge. Depending on the number of users, 4 versions can be purchased. The data can be saved. Breeze can be integrated into common tools such as Slack, Google Drive, Dropbox, Toggl, Harvest, Evernote and others.	
Instructions/ Tutorials:	https://www.breeze.pm/breeze-tutor https://www.youtube.com/watch?v=	













Dropbox

🝀 Dropbox

Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ⊠ App □ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language:	English (and 20 other languages)	
Previous knowledge/Degree of complexity	Easy use.	
Link:	https://www.dropbox.com/en_GB/	
Provider:	Dropbox	
Brief Description:	Dropbox is a simple way of sharing data, especially large amounts of data. One can create different files containing different data for different groups of people.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	There are different versions one can use, ranging from a free of charge version to versions that costs between 10 and 18 euro a month. There are also personal and business versions.	
Instructions/ Tutorials	https://help.dropbox.com/de-de/learn/video-tutorials https://www.youtube.com/watch?v=4Nan6Zt6bzw	















Google Drive

Information about the tool		
Target group:	Administration/Management	
	☑ Coordinators	
	⊠ Volunteers	
Category:	Online Tool	□ (Social) Network
	Learning platforms	🗆 Арр
	□ Software/ Desktop application	⊠ Others
Work area:	Project Management	Personnel Management
	Communication Management	E-Learning/Knowledge
	Video Conferencing	Management Financial Management
	□ Collaboration/Team Work	□ Presentations/Learning
	Self-Management	Material Development
	□ Marketing	⊠ Others
Language:	English (and a lot of other languages)	
Previous	Easy use.	
knowledge/Degree of complexity	No previous knowledge needed.	
Link:	https://www.google.com/intl/en-GB/drive/	
Provider:	Google	
Brief Description:	You can upload your own data like documents, photos or videos, synchronise them with various devices and share them with others.	
	Your data can then be accessed sim	nultaneously by various devices.
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Free of Charge	
Instructions/ Tutorials	https://www.youtube.com/watch?v=go	drxAoqfvbA













Jira Software



Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 (Social) Network App Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degree of complexity	English (and 12 other languages) Training needed.	
Link: Provider:	https://www.atlassian.com/software/jira/features Atlassian	
Brief Description: Access and usage Information (Costs, requirements cloud based, mobile usability,) Instructions/	It is a web application used for error management, troubleshooting and project management. There is a free version and several fee required versions, ranging from 7 to 14 dollars per month per user. (There can be up to 20.000 users per version.)	
Instructions/ Tutorials	https://www.youtube.com/watch?v=nl	HuhojtjeUY











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Mindmeister

Information about the tool		
Target group: Management	Administration/	
	☑ Coordinators	
	⊠ Volunteers	
Category:	☑ Online tool	⊠ (Social) Network
	Learning platforms	⊠ App
	□ Software/ Desktop	☐ Others
Work area:	application Project management	Personnel management
	☑ Communication management	 E-Learning/Knowledge management
	Video conferencing	Financial management
	Collaboration/Team work	Presentations/Learning material development
	⊠ Self-Management	□ Others
	□ Marketing	
Language:	English	
Previous knowledge/Degree of complexity:	MindMeister© is available for beginners and for mind mapping professionals. With the help of the free courses and tutorials of the MindMeister© Academy, no more stumbling blocks on the way of successful mind mapping.	
Link:	https://www.mindmeister.com/de	
Provider:	MeisterLabs GmbH	
Brief description:	The online tool can be used for mind mapping, project planning, meeting management, brainstorming or monitoring learning content.	
Access and usage Information (Costs,	- Online version and free apps for	iPhone, iPad and Android
requirements cloud	- 3 maps are free of charge	
based, mobile usability,):	- Compatible with Google Workspace and MS Teams	
Instructions/	Tutorial:	
Tutorials:	https://www.youtube.com/playlist?list=PL7IGVRbeQlXlyhb2swLnB_gpmMY up0qXS	













Notion



Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ☑ App □ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degree of complexity	English and Korean basic	
Link: Provider:	https://www.notion.so/ Notion Labs, Inc.	
Brief Description:	Notion is a project management and note-taking software. Notion is software designed to help members of a company or organization coordinate deadlines, objectives, and assignments for the sake of efficiency and productivity.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Web, Windows, MacOs, iOS, Android. Free plan available, pricing starting at 4 USD per month.	
Instructions/ Tutorials:	https://www.notion.so/help/guides https://youtu.be/IrIAmq80VEE	













MS-OneDrive



Information about the tool		
Target group:	Administration/Management	
	⊠ Coordinators	
	⊠ Volunteers	
Category:	I Online Tool	□ (Social) Network
	Learning platforms	🗆 Арр
	Software/ Desktop application	□ Others
Work area:	Project Management	Personnel Management
	Communication Management	E-Learning/Knowledge
	Video Conferencing	Management Financial Management
	□ Collaboration/Team Work	□ Presentations/Learning
	□ Self-Management	Material Development
	□ Marketing	□ Others
Language:	English (and all commonly spoken languages)	
Previous knowledge/Degree of complexity	Very easy. No previous knowledge no	eeded.
Link:	https://www.microsoft.com/en-gb/microsoft-365/onedrive/online-cloud- storage	
Provider:	Microsoft	
Drief Description:		
Brief Description:	OneDrive provides an easy way to upload data into Microsoft cloud. That way all your data is stored in an external cloud and can be accessed through all of your devices (phone, tablet, laptop).	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	There is a basic version for free and several different versions ranging from 20 up to 80 Euro per year. They all differ in the amount of data that can be uploaded. There are also versions for home and some for business. The price also varies between those versions. OneDrive can be used in a browser and as a mobile version on smartphone or tablets.	
Instructions/ Tutorials	https://www.youtube.com/watch?v=h	kf1p1Y6rFQ













Trello



Information about the tool		
Target group:	Administration/ManagementCoordinatorsVolunteers	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ☑ App □ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language:	English (and 20 other languages)	
Previous knowledge/Degree of complexity	Easy use, no previous knowledge needed	
Link:	(https://trello.com/en-GB)	
Provider:	Atlassian Pty Ltd	
Brief Description:	Trello is a project management software. Easy management of tasks teams and projects.	
Access and usage Information (Costs, requirements cloud based, mobile usability,) Instructions/	Trello is free. It can be used in the web browser or as a smartphone application <u>https://www.youtube.com/watch?v=geRKHFzTxNY</u>	
Tutorials		











Airtable



Airtable

Information about the tool		
Target group:	Administration/Management	
	Coordinators	
	□ Volunteers	
Category:	Online Tool	□ (Social) Network
	Learning platforms	🖾 App
	Software/ Desktop application	□ Others
Work area:	Project Management	Personnel Management
	Communication Management	E-Learning/Knowledge
	☑ Video Conferencing	Management
	Collaboration/Team Work	Financial Management
	⊠ Self-Management	Presentations/Learning Material Development
	□ Marketing	□ Others
Language:	English only	
Previous knowledge/Degree of complexity	basic	
Link:	https://www.airtable.com/	
Provider:	Formagrid, Inc.	
Brief Description:	Airtable is a spreadsheet-database hybrid, with the features of a database but applied to a spreadsheet. The fields in an Airtable table are similar to cells in a spreadsheet, but have types such as 'checkbox', 'phone number', and 'drop-down list', and can reference file attachments like images.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Free for up to 5 editors and 2GB storage space, pricing plans beginning at 10 USD per month, available on MacOS (10.10+), Windows (7+), iOS, Android	
Instructions/	https://support.airtable.com/	
Tutorials:	https://youtu.be/gyr-H3Soh7w	













Asana



Information about the tool			
Target group:	Administration/Management		
	☑ Coordinators		
	☑ Volunteers		
Category:	Online Tool	□ (Social) Network	
	Learning platforms	🛛 Арр	
	Software/ Desktop application	□ Others	
Work area:	Project Management	Personnel Management	
	Communication Management	E-Learning/Knowledge	
	Video Conferencing	Management	
	Collaboration/Team Work	Financial Management	
	□ Self-Management	Presentations/Learning Material Development	
	□ Marketing	□ Others	
Language:	English + 12 other languages.		
Previous knowledge/Degree of complexity	medium		
Link:	https://asana.com/	https://asana.com/	
Provider:	Asana, Inc.		
Brief Description:	Asana is a cloud-based task management solution that allows businesses to manage, collaborate, communicate, and organise their tasks and projects. It is specialised for handling multiple projects at one time.		
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Free basic profile, monthly plans beginning at 10.99 USD / month. Available on MacOS, Windows, iOS, Android.		
Instructions/	https://asana.com/guide		
Tutorials:	https://youtu.be/uCDftAtr9tl		
	https://www.wikihow.life/Use-Asana		















Gmail

Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online tool Learning platforms Software/ Desktop application 	☑ (Social) Network☑ App☑ Others
Work area:	 Project management Communication management Video conferencing Collaboration/Team work Self-Management Marketing 	 Personnel management E-Learning/Knowledge management Financial management Presentations/Learning material development Others
Language: Previous knowledge/Degree of complexity: Link:	109 languages Gmail is the absolute pioneer in the user-friendliness of free email programmes. https://www.google.com/intl/de/gmail/about/	
Provider: Brief description:	Google LLC Gmail is an advertising-financed e-mail service of the US company Google. When you create a free email account, you receive a Gmail address. These addresses usually have the extension @gmail.com. With Gmail, mails from foreign languages can be translated directly. Companies can rent Gmail with extended business functions. (Google Workspace)	
Access and usage Information (Costs, requirements cloud based, mobile usability,): Instructions/ Tutorials:	In addition to webmail access, retrieving emails is also possible via the official Gmail app (for Android and iOS) and third-party email programmes via POP3 and IMAP4. Gmail is free of charge. The free memory is for a 15 GB data volume. <u>https://www.youtube.com/watch?v=0D7H4p_luvs</u>	













Messenger



Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online tool Learning platforms Software/ Desktop application 	 □ (Social) Network ☑ App □ Others
Work area:	 Project management Communication management Video conferencing Collaboration/Team work Self-Management Marketing 	 Personnel management E-Learning/Knowledge management Financial management Presentations/Learning material development Others
Language: Previous knowledge/Degree of complexity:	English (and 110 other languages) Basic	
Link: Provider: Brief description:	https://www.messenger.com/?locale=en_GB Meta Platforms, Inc. Messenger is a proprietary instant messaging app and platform used to send messages and exchange photos, videos, stickers, audio, and files, and also react to other users' messages and interact with bots. The service also supports voice and video calling.	
Access and usage Information (Costs, requirements cloud based, mobile usability,):	Messenger is free of charge, available on Google Play and Apple Store for mobiles, as well as a desktop app for Windows and macOS. Can be used separately from the Facebook app.	
Instructions/ Tutorials:	https://www.facebook.com/help/mes https://www.youtube.com/watch?v=	













Signal



Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online tool Learning platforms Software/ Desktop application 	☑ (Social) Network☑ App☑ Others
Work area:	 Project management Communication management Video conferencing Collaboration/Team work Self-Management Marketing 	 Personnel management E-Learning/Knowledge management Financial management Presentations/Learning material development Others
Language: Previous knowledge/Degree of complexity:	22 languages Signal's user interface is plain and s use. Signal support is clear and con	
Link: Provider:	https://support.signal.org/hc/en-us Privacy Signal Messenger, LLC 650 Mountain View, CA 94041) Castro Street, Suite 120-223
Brief description:	The messenger app Signal is considered one of the most secure communication programmes in the world. If data protection is important to you, you can benefit from the messenger's many privacy settings.	
Access and usage Information (Costs, requirements cloud based, mobile usability,):	The Signal app is available for Android and iOS devices. It can also be used on iPad and Mac as well as Windows and Linux. It is free of charge.	
Instructions/ Tutorials:	https://support.signal.org/hc/en-us/c Started	categories/360000674771-Getting-















Slack

Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ☑ App □ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degree of complexity	English (and several other languages Easy to use, flexible.)
Link: Provider:	https://slack.com Slack Technologies	
Brief Description:	Slack is a communication software (messaging app) organised into channels that helps users collaborate. It is an app that supports asynchronous work and information can be shared with all channel members at once.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Slack has free and various paid plans It can be used by creating a profile, us	
Instructions/ Tutorials	https://slack.com/help/categories/360 /slack.com/help/articles/36005997667	















Telegram Messenger

Information about the tool			
Target group: Category:	 Administration/Management Coordinators Volunteers Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ☑ App □ Others 	
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others 	
Language: Previous knowledge/Degree of complexity	English (and other various languages Easy to use)	
Link: Provider:	https://telegram.org Telegram FZ LLC, Telegram Messen	ger Inc.	
Brief Description: Access and usage Information (Costs, requirements cloud based, mobile usability,)	Telegram is a messaging app that can be used to send messages, photos, videos and files, and creating groups or channels for communication. It can be used for free by signing up with an phone number or a username. It can be used as a mobile app, but also as a cloud-based and desktop messaging app or on a web browser.		
Instructions/ Tutorials	https://telegram.org/faq		













Thunderbird



Information about the tool			
Target group:	 Administration/Management Coordinators Volunteers 		
Category:	 Online Tool Learning platforms Software/ Desktop application 	 (Social) Network App Others 	
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others 	
Language: Previous	English (and various other languages) Easy use, no previous knowledge needed.		
knowledge/Degree of complexity	The e-mail needs to be set up once at the beginning.		
Link: Provider:	https://www.thunderbird.net/en-GB/ MZLA Technologies Corporation		
Brief Description:	Thunderbird is an e-mail program. But it can do more than just manage e- mails. It also has a calendar and if needed and wanted, many add-ons.		
Access and usage Information (Costs, requirements cloud based, mobile usability,)	It is free. Normally it is installed as software on the computer. A valid e-mail address is needed to use the program.		
Instructions/ Tutorials	https://www.youtube.com/watch?v=af		













Twitter



Information about the tool		
Target group:	 Orga/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application (Social) Network App Others 	
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team W ork Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/LearningMaterial Development Others
Language:	28	
Previous knowledge/Degree of complexity	basic	
Link:	https://twitter.com /	
Provider:	Twitter, Inc.	
Brief Description:	Twitter is a microblogging and social networking service on which users post and interact with messages known as "tweets". Registered users can post, like, and retweet tweets, while unregistered users only have a lim ited ability to read public tweets.	
Access and usage Information (Charge, requirements cloud based, mobile usability,)	PC, Android, iOS, Mac, free of charge	
Instructions/	https://www.wikihow.com /Category:Twitter	
Tutorials:		













Big Blue Button



Information about the tool			
Target group:	 Administration/Management Coordinators Volunteers 		
Category:	 Online Tool Learning platforms Software/ Desktop application 	 (Social) Network App Others 	
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others 	
Language:	English		
Previous knowledge/Degree of complexity	Easy use.		
Link:	https://bigbluebutton.org/		
Provider:	BigBlueButton Inc.		
Brief Description:	BigBlueButton can be used to create a virtual classroom. There are different functions available, e.g. a whiteboard, desktop sharing.		
Access and usage Information (Costs, requirements cloud based, mobile usability,)	It is free of charge.		
Instructions/ Tutorials	https://www.youtube.com/watch?v=K	<u>9YnfLnTkvo</u>	















BlueJeans

Information about the tool		
Target group:	 Administration/Management Coordinators 	
Category:	 Volunteers Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ☑ App □ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous	English (and several other languages) Easy to use, general video conferencing platforms knowledge needed.	
knowledge/Degree of complexity Link:	One can join as guest or with account after registering with email.	
Provider:	Verizon	
Brief Description: platform.	BlueJeans is a video, audio and web conferencing	
Access and usage Information (Costs, requirement cloud based, mobile usability,)	It can be used for free as a guest (without signing in or creating an account) ^{IS} It has various paid plans (depending on plan features) It can be used as a software on computer, but also as a mobile app.	
Instructions/ Tutorials	https://support.bluejeans.com/s/topic/	0TO2R000000kaifWAA/videos













Google Meet



Information about the tool			
Target group:	 Orga/Management Coordinators Volunteers 		
Category:	 Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ☑ App □ Others 	
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others 	
Language:	149 languages + translated of captions spoken English into French, German, Portuguese, Spanish		
Previous knowledge/Degree of complexity	basic		
Link:	https://meet.google.com/		
Provider:	Google	Google	
Brief Description:	Google Meet is the new business-oriented version of Google Hangouts used for video conferencing. Google Meet can be used for any sized business, whether that be for work or school, and enables users to make video calls with up to 30 different people. It is also available for personal use for users with a Google account, as well as ones without it.		
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Meet supports the current version and the 2 previous major releases of the operating systems listed: Apple macOS, Microsoft Windows, Chrome OS, Ubuntu and other Debian-based Linux distributions, Android, iPhone and iPad. It is free of charge.		
Instructions/	https://support.google.com/meet/?hl=en#topic=7306097		
Tutorials:	https://www.wikihow.com/Use-Google-Meet		













Microsoft Teams



Microsoft Teams

Information about the tool		
Target group:	⊠ Orga/Management	
	⊠ Coordinators	
	⊠ Volunteers	
Category:	I Online Tool	
	☑ Learning platforms	
	Software/ Desktop application	
	□ (Social) Network	
	🛛 Арр	
	□ Others	
Work area:	⊠ Project Management	Personnel Management
	Communication Management	E-Learning/Knowledge
	☑ Video Conferencing	Management
	Collaboration/Team Work	Financial Management
	□ Self-Management	Presentations/Learning Material Development
	□ Marketing	☐ Others
Language:	English + 44 other languages	
Previous knowledge/Degree of complexity	basic	
Link:	https://www.microsoft.com/cs-cz/mic	rosoft-teams/group-chat-software
Provider:	Microsoft	
Brief Description:	Microsoft Teams is a proprietary business communication platform offering workspace chat and videoconferencing, file storage, and application integration.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Microsoft Teams is available for Windows, Linux, macOS, iOS, Android and Web. Microsoft account is required.	
Instructions/	https://teamsdemo.office.com/TipsAndTricks/index.html#/0/0	
Tutorials:	https://www.wikihow.com/Create-a-N	<u>licrosoft-Team</u>













Microsoft Skype

Information about the tool		
Target group: Management	☑ Organisation/	
	⊠ Coordinators	
	⊠ Volunteers	
Category:	Online Tool	□ (Social) Network
	□ Platform	🖾 Арр
	Software/ Desktop	□ Others
Work area:	Project Management	Personnel Management
	Communication Management	E-Learning/Knowledge Management
	Video Conferencing	Financial Management
	□ Collaboration/Team Work	Presentations/Learning Material Development
	□ Self-Management	□ Others
	□ Marketing	
Language:	English (and 30 other commonly	spoken languages)
previous knowledge/Degree of complexity	Easy use. Might require a short i	ntroduction.
Link:	https://www.skype.com/en/	
Provider:	Microsoft	
Brief Description:	Skype is an Internet based instant messaging service. It was launched in 2003 and has been owned by Microsoft since 2011. The service offers video calling, video conferencing, IP telephony, instant messaging, file transfer and screen sharing.	
Access and usage	Skype can be connected with other Microsoft services. There is a desktop version available as well as a mobile smartphone or tablet version.	
Information (Costs requirements		
cloud based, mobile usability,)	Skype is free of charge.	
Instructions/	https://support.skype.com/en/faq	/FA11098/how-do-i-get-started-with-skype
Tutorials		













WebEx

Information about the tool		
Target group:	☑ Orga/Management	
	⊠ Coordinators	
	⊠ Volunteers	
Category:	Online Tool	□ (Social) Network
	☑ Learning platforms	🖾 App
	Software/ Desktop application	□ Others
Work area:	Project Management	Personnel Management
	Communication Management	E-Learning/Knowledge
	Video Conferencing	Management
	☑ Collaboration/Team Work	Financial Management
	Self-Management	Presentations/Learning Material Development
	□ Marketing	□ Others
Language:	25 languages (differs with individual services)	
Previous knowledge/Degre e of complexity	basic	
Link:	https://www.webex.com/	
Provider:	Cisco Systems	
Brief Description:	Cisco Webex is a video conferencing and collaboration product suite. It is comprised of software including Webex Meetings, Webex Teams and Webex Devices.	
Access and usage Information (Charge, requirements cloud based, mobile usability,)	Cloud-based, free version available, with up to 100 participants on calls, 1 GB of cloud storage and each call is limited to 50 minutes. Available on Web Browser, Android, iOS, Mac, Windows Desktop App (10 or later)	
Instructions/	https://help.webex.com/en-us	
Tutorials:	https://www.wikihow.tech/Join-a-Webex-Meeting-on-PC-or-Mac	
	https://www.wikihow.tech/Join-a-Webl	<u>Ex-Meeting-on-Android</u>













Zoom



Information ab	out the tool	
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online tool Learning platforms Software/ Desktop application 	☑ (Social) Network☑ App☑ Others
Work area:	 Project management Communication management Video conferencing Collaboration/Team work Self-Management Marketing 	 Personnel management E-Learning/Knowledge management Financial management Presentations/Learning material development Others
Language:	Chinese (simplified or traditional), English, French, German, Italian, Japanese, Korean, Polish*	
Previous knowledge/Degree of complexity: Link:	Zoom is easy to use. https://zoom.us/	
Provider:	Zoom Video Communications, USA	, San José
Brief description:	Zoom is a video conferencing system that can be used to hold HD video meetings or webinars via webcam, live chats and VoIP phone calls. The secure and reliable video platform meets many communication needs, including meetings, chat, phone, webinars and online events	
Access and usage Information (Costs, requirements cloud based, mobile usability,):	Zoom can be used free of charge with some restrictions. Unlimited subscriptions are available from € 140/year/user up. A Zoom Desktop Client for macOS, Windows, Linux and Chrome PWA as well as the Zoom Mobile App for iOS and Android are available.	
Instructions/ Tutorials:	https://learning.zoom.us/learn	













AnswerGarden

AnswerGarden 💻

Information about the tool			
Target group:	Administration/Management		
	Coordinators		
	□ Volunteers		
Category:	Online tool	□ (Social) Network	
	Learning platforms	🗆 Арр	
	□ Software/ Desktop application	□ Others	
Work area:	Project management	Personnel management	
	Communication management	E-Learning/Knowledge	
	Video conferencing	management Financial management 	
	Collaboration/Team work	, , , , , , , , , , , , , , , , , , ,	
	□ Self-Management	Presentations/Learning material development	
	□ Marketing	⊠ Others	
Language:	English		
Previous knowledge/Degree of complexity:	Creating an AnswerGarden is really necessary.	easy. No special knowledge	
Link:	https://answergarden.ch/		
Provider:	CreativeHeroes, Netherlands		
Brief description:	AnswerGarden is a feedback tool and applicable for real-time audience participation, online brainstorming and feedback in the course room. The web tool collects short answers, ideas and feedback. The display of the entered terms appears in real time in the form of a word cloud.		
Access and usage Information (Costs, requirements cloud based, mobile usability,):	AnswerGarden is free. No Registration! However, in order to be able to make changes afterwards, an administrator password should be entered during creation.		
Instructions/	https://answergarden.ch/Quickstart-Guide/		
Tutorials:	https://answergarden.ch/create/		













Connecteam



Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 (Social) Network App Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degree of complexity	English (and 13 other languages) No previous knowledge needed. A short introduction could be necessary.	
Link: Provider: Brief Description:	https://connecteam.com/ Connecteam.com Connecteam is a tool that can be used for managing teams. You can distribute tasks, create to-do lists, assign employees to projects, organize schedules and much more.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Connecteam can be used on the web browser, but also as an app on a smartphone or tablet. There are different versions at different prices, starting with a free version up to a version for 159 euros per month.	
Instructions/ Tutorials	<u>https://www.youtube.com/watch?v=4anbBOSLo1U</u> (how to use basic functions) <u>https://www.youtube.com/c/ConnecteamApp/videos</u> (connecteam Youtube channel explaining every little detail in various videos)	













Doodle



Information ab	out the tool	
Target group:	Administration/ManagementCoordinatorsVolunteers	
Category:	 Online tool Learning platforms Software/ Desktop application 	 Social) Network App Others
Work area:	 Project management Communication management Video conferencing Collaboration/Team work Self-Management Marketing 	 Personnel management E-Learning/Knowledge management Financial management Presentations/Learning material development Others
Language: Previous knowledge/Degree of complexity:	31 languages Doodle is user-friendly and very easy to use.	
Link:	Appointment scheduler: <u>https://doodle.com/meeting/organize/groups</u> https://doodle.com/en/	
Provider: Brief description:	Doodle is a part of the Swiss media group TX Group - and headquartered in Zurich Doodle is a tool that allows you to create simple surveys or appointments online quickly and easily. The free appointment scheduler software is particularly practical, allowing both private users and companies to make their appointments online.	
Access and usage Information (Costs, requirements cloud based, mobile usability,):	The scheduling software is free of charge. The tool can be purchased for about € 8/person/month. The online service can be used anonymously and optionally with or without registration.	
Instructions/ Tutorials:	https://doodle.com/de/resources/video-tutorial/	











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Google Docs

Information about the tool		
Target group:	Administration/Management	
	⊠ Coordinators	
	⊠ Volunteers	
Category:	Online tool	☑ (Social) Network
	Learning platforms	🛛 App
	□ Software/ Desktop application	□ Others
Work area:	Project management	Personnel management
	Communication management	E-Learning/Knowledge
	Video conferencing	management Financial management
	Collaboration/Team work	□ Presentations/Learning
	□ Self-Management	material development
	□ Marketing	□ Others
Language:	173 languages (including variants and artificial languages)	
Previous knowledge/Degree of complexity:	The web application is very similar to common word processing programmes. Google Docs is also only suitable for simple documents.	
Link:	https://www.google.com/intl/de/docs/about/	
Provider:	Google LLC	
Brief description:	Google Docs is a text editor that is part of Google's free web-based Google Docs Editors Suite. With Google Docs, online documents can be created on any device and edited collaboratively in real time. Google Docs can be used to write reports, create collaborative project proposals and keep track of meeting notes.	
Access and usage Information (Costs, requirements cloud based, mobile	The service can be used free of charge online in the web browser or offline as an application for Google Chrome, Android and iOS.Google Docs can be used via access code without an account or the file can be accessed with a link.	
usability,): Up to 100 people with viewing, editing or commenting rights file in Google Docs, Google Spreadsheets or Google Prese same time.		
Instructions/	https://www.google.com/intl/de_at/docs/about/	
Tutorials:		















Jamboard

Information about the tool			
Target group:	 Administration/Management Coordinators Volunteers 		
Category:	 Online Tool Learning platforms Software/ Desktop application 	 (Social) Network App Others 	
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others 	
Language: Previous knowledge/Degree of complexity	English (and several other languages) Easy to use		
Link: Provider: Brief Description: collaborations.	https://jamboard.google.com Google Jamboard is a digital whiteboard for real time		
Access and usage Information (Costs, requirement cloud based, mobile usability,)	Jamboard can be used on the web browser or as a mobile app for free. s		
Instructions/ Tutorials	https://edu.google.com/jamboard/ https://support.google.com/jamboard/#topic=7383644		













Mentimeter



Information about the tool		
Target group:	Administration/Management	
	⊠ Coordinators	
	⊠ Volunteers	
Category:	I Online Tool	□ (Social) Network
	Learning platforms	🖾 App
	□ Software/ Desktop application	□ Others
Work area:	Project Management	Personnel Management
	Communication Management	E-Learning/Knowledge
	Video Conferencing	Management
	Collaboration/Team Work	Financial Management
	□ Self-Management	 Presentations/Learning Material Development
	□ Marketing	⊠ Others
Language:	English (and various other languages)	
Previous knowledge/Degree of complexity	Easy to use	
Link:	https://www.mentimeter.com	
Provider:	Mentimeter AB	
Brief Description:	Menti is an audience engagement platform that includes presentations, interactive polls, quizzes and word clouds.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Mentimeter has free and various paid plans, used by signing up with an e- mail address. It can be used on the web browser or as a mobile app.	
Instructions/	https://www.mentimeter.com/how-to	
Tutorials	https://www.mentimeter.com/webinar	<u>s</u>















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Information about the tool			
Target group: Category:	 Administration/Management Coordinators Volunteers Online Tool (Social) Network 		
	 Learning platforms Software/ Desktop application 	□ App □ Others	
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others 	
Language:	English (and various other languages)	
Previous knowledge/Degree of complexity	Easy to use		
Link:	https://miro.com		
Provider:	Miro		
Brief Description:	Miro is an online collaborative whiteboard platform where teams can wrok together		
Access and usage Information (Costs, requirements cloud based, mobile usability,) Instructions/	Miro has free and various paid plans, used on desktops or as a mobile app. It can be used by signing up with an email address.		
Tutorials	https://help.miro.com/hc/en-us/categories/360001415214-Getting-Started		













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MURAL

Information a	about the tool	
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ☑ App □ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work 	 Personnel Management E-Learning/Knowledge Management Financial Management

	 Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language:	English (and various other languages)
Previous knowledge/Degree of complexity	Easy to use	
Link:	https://www.mural.co	
Provider:	Tactivos, Inc.	
Brief Description:	Mural is a virtual tool that enables tea a digital whiteboard.	ams to collaborate visually using
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Mural has free and various paid plans. It can be used on desktop or as a mobile app, by signing up with an e-mail address.	
Instructions/	https://learning.mural.co	
Tutorials		











Google Tasks



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Information about the tool Target group: Administration/Management Coordinators ☑ Volunteers Category: Online Tool □ (Social) Network Learning platforms 🛛 Арр Software/ Desktop application □ Others Work area: Project Management Personnel Management Communication Management □ E-Learning/Knowledge Managem ent □ Video Conferencing Financial Management Collaboration/Team W ork □ Presentations/LearningMaterial □ Self-Management Development □ Marketing □ Others Language: English (and a lot of other languages) Previous Easy use. knowledge/Deg ree of complexity Link: https://play.google.com/store/apps/details?id=com.google.android.apps.tasks https://apps.apple.com/de/app/google-tasks/id1353634006 Provider: Google Brief Tasks can be managed, collected and worked on anytime and anywhere. To-do Description: lists are synchronised on all connected devices. Google mail and google calendar can also be synchronised with Google Tasks. Access and Can be used as a web browser or as an app, e.g. on smartphones. usage It is integrated in the Google calendar and other google products. Information (Costs, requirements cloud based, mobile usability, ...) Instructions/ https://support.google.com/tasks/answer/7675772?co=GENIE.Platform%3DiOS& Tutorials hl=en&oco=1, https://www.youtube.com/watch?v=dkGalVfNYRw















Microsoft To Do

Information about the tool			
Target group:	Administration/Management		
	Coordinators		
	⊠ Volunteers		
Category:	Online Tool	□ (Social) Network	
	Learning platforms	🖾 Арр	
	Software/ Desktop application	☐ Others	
Work area:	Project Management	Personnel Management	
	Communication Management	E-Learning/Knowledge	
	□ Video Conferencing	Management Financial Management 	
	□ Collaboration/Team Work	□ Presentations/Learning	
	Self-Management	Material Development	
	□ Marketing	□ Others	
Language:	English (and various other languages	3)	
Previous knowledge/Degree of complexity	Easy to use, no previous knowledge	needed.	
Link:	https://www.microsoft.com/ro-ro/micro app?rtc=1	osoft-365/microsoft-to-do-list-	
Provider:	Microsoft		
Brief Description:	Microsoft To Do is a cloud-based task management application (as a smart daily planner), that allows the creation of to do lists which can synchronise on several devices.		
Access and usage Information	It is a cloud-based application that can be used on a computer, phone or tablet and the web.		
(Costs, requirements	It is available for free.		
cloud based,			
mobile usability,)			
Instructions/	https://youtu.be/EkPJILge7Dw		
Tutorials			











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Mindmeister

Information about the tool		
Target group: Management	Administration/	
	☑ Coordinators	
	⊠ Volunteers	
Category:	☑ Online tool	⊠ (Social) Network
	Learning platforms	⊠ App
	□ Software/ Desktop	☐ Others
Work area:	application Project management	Personnel management
	☑ Communication management	 E-Learning/Knowledge management
	Video conferencing	Financial management
	Collaboration/Team work	Presentations/Learning material development
	⊠ Self-Management	□ Others
	□ Marketing	
Language:	English	
Previous knowledge/Degree of complexity:	MindMeister© is available for beginners and for mind mapping professionals. With the help of the free courses and tutorials of the MindMeister© Academy, no more stumbling blocks on the way of successful mind mapping.	
Link:	https://www.mindmeister.com/de	
Provider:	MeisterLabs GmbH	
Brief description:	The online tool can be used for mind mapping, project planning, meeting management, brainstorming or monitoring learning content.	
Access and usage Information (Costs,	- Online version and free apps for iPhone, iPad and Android	
requirements cloud	- 3 maps are free of charge	
based, mobile usability,):	- Compatible with Google Workspace and MS Teams	
Instructions/	Tutorial:	
Tutorials:	https://www.youtube.com/playlist?list=PL7IGVRbeQIXIyhb2swLnB_gpmMY up0qXS	













RescueTime

Rescue Time

Information about the tool		
Target group:	 Ørga/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ☑ App □ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language:	English	
Previous knowledge/Degree of complexity	basic	
Link:	https://www.rescuetime.com/	
Provider:	RescueTime	
Brief Description:	RescueTime is an app you install on your computer and mobile devices that automatically pays attention to the apps you use, which files you open, and what websites you visit. It logs how much time you spend in each of them.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Requires macOS Sierra 10.12 or newer, Windows 10 or 11 (or 7 or 8 with extended security updates), Android, iOS. Free trial, premium plans start at \$6.50 a month.	
Instructions/ Tutorials:	https://newrescuetime.helpscoutdocs	s.com/













Serene



Information about the tool		
Target group:	Administration/Management	
	⊠ Coordinators	
	⊠ Volunteers	
Category:	Online Tool	□ (Social) Network
	□ Learning platforms	🖾 App
	□ Software/ Desktop application	□ Others
Work area:	Project Management	Personnel Management
	Communication Management	E-Learning/Knowledge
	Video Conferencing	Management
	□ Collaboration/Team Work	Financial Management
	Self-Management	Presentations/Learning Material Development
	□ Marketing	⊠ Others
Language:	English	
Previous knowledge/Degre e of complexity	basic	
Link:	https://sereneapp.com/	
Provider:	Venture Harbour Ltd.	
Brief Description:	Serene is designed to help remote workers focus by blocking digital distractions and increase focus through an optimal work structure. Its feature include website blocker, app blocker, to-do list, day planner, focus music, phone silencer.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	MacOS, 4 USD per user per month, all features	
Instructions/ Tutorials:	https://sereneapp.com/category/tutoria	als/













Todoist



Information about the tool		
Target group:	Administration/ManagementCoordinatorsVolunteers	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ☑ App □ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degree	English (and 18 other languages) Easy use.	
of complexity Link: Provider:	https://todoist.com/ Doist Inc	
Brief Description:	Todoist can be used to create and manage tasks for projects. The created tasks can then be filtered by dates, urgency or labels. Date and time can be set as due and recurring.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Todoist can be used as a web browser or as an app on the smartphone or tablet. Can be connected to your email-account, your calendar and your files. Pricing ranges from a free version to a version for 6 Euro per month per user.	
Instructions/ Tutorials	https://www.youtube.com/watch?v=al	<u>NNNS1dxDHk</u>













Toggl



Information about the tool		
Target group: Category:	 Administration/Management Coordinators Volunteers Online Tool 	□ (Social) Network
	 Learning platforms Software/ Desktop application 	☐ App ☐ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degree of complexity	English Very easy use. No previous knowledge required.	
Link:	https://toggl.com/	
Provider:	Toggl	
Brief Description:	Toggl Track is a time tracking software by Toggl, based in Tallinn, Estonia, which provides online time tracking and reporting services, as well as mobile and desktop applications through its website. Toggl Track tracks blocks of time, optionally identified with a task, project and tags.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Toggl can be used as a desktop version, in the browser or as an app on the smartphone or tablet. There are different pricing rages available ranging from a free of charge version to a version for 18 dollars per month. Toggl can be synced with other tools. e.g. Jira.	
Instructions/ Tutorials	https://www.youtube.com/watch?v=em_39EIBT-4 https://www.youtube.com/watch?v=e_SKyiGgilg https://www.youtube.com/watch?v=VzeEkWMn5cU	











Google Chrome Bookmark bar



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Information about the tool			
Target group:	Administration/Management		
	⊠ Coordinators		
	□ Volunteers		
Category:	□ Online tool	□ (Social) Network	
	□ Learning platforms	🖾 App	
	Software/ Desktop application	□ Others	
Work area:	Project management	Personnel management	
	Communication management	E-Learning/Knowledge	
	□ Video conferencing	management	
	Collaboration/Team work	□ Financial management	
	⊠ Self-Management	Presentations/Learning material development	
	□ Marketing	□ Others	
Language:	173 languages		
Previous knowledge/Degr ee of complexity:	Saving bookmarks in Google Chrome is simple and so is managing them.		
Link:	https://www.google.com/chrome/		
Provider:	Google LLC		
Brief description:	Google Chrome can be used, among other things, to call up web pages and load PDFs and HTML5-based content.		
	The fastest web browser has a bookmark manager and an optionally usable bookmark bar. Interesting and frequently visited websites can be saved with this. Bookmarks can be opened by clicking on them in the bookmark bar		
Access and usage Information (Costs, requirements	Registration is required to use the bookmarks bar. (Google Account) Google Chrome as a desktop application is available for Windows, Linux and Mac. In addition to a version for Android devices, there is a slightly adapted app for iPhone and iPad.		
cloud based, mobile usability,):	If synchronisation with Chrome is activated, bookmarks, passwords and other data can be accessed on all your devices. The bookmarks bar must be activated for this. (three-point menu)		
Instrutions/	https://support.google.com/chrome/answer/188842?hl=en&co=GENIE.Platform% 3DDesktop		
Tutorials:	https://www.youtube.com/watch?v=dV	uJMJIOPXY	













Active Campaign

Information about the tool		
Target group:	Administration/ManagementCoordinatorsVolunteers	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 (Social) Network App Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degree of complexity	English, Spanish, French, Italian, Por Easy use. No previous knowledge ne	-
Link: Provider:	(<u>https://www.activecampaign.com/</u>) Better Business Bureau	
Brief Description:	ActiveCampaign can be used to create e-mail newsletters and campaigns. There are helpful tools available to use.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	ActiveCampaign is used as a web browser. There are a lot of different versions available ranging from 9 to 549 Euro per month.	
Instructions/ Tutorials	https://www.youtube.com/watch?v=aM_4x9H7Xr4 (6 Mins) https://www.youtube.com/watch?v=tc1kru1iwlw (step by step 1 hour 14 mins)	















Canva

Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category: Work area:	 Online tool Learning platforms Software/ Desktop application Project management 	 (Social) Network App Others Personnel management
	 Communication management Video conferencing Collaboration/Team work Self-Management Marketing 	 E-Learning/Knowledge management Financial management Presentations/Learning material development Others
Language: Previous knowledge/Degree of complexity:	100 languages available No design experience required. Very intuitive to use and flyers or business cards are designed with just a few clicks.	
Link: Provider:	https://www.canva.com Canva Pty Ltd	
Brief description:	Canva is an online design tool that allows any user to create simple or complex graphics. The software works according to the drag-and-drop principle and already contains countless templates, images, fonts and graphic elements that can be used by the users.	
Access and usage Information (Costs, requirements cloud based, mobile usability,):	The basically free design tool with 5 GB cloud storage is also available in purchasable subscriptions with even more premium features for professionals and cloud storage up to 1TB. However, registration is necessary. For non-profit organizations, there is a special free version of Canva. Canva is available for MAC, PC, IOS and Android.	
Instructions/ Tutorials:	https://www.canva.com/designschool/tutorials/	













facebook

facebook

Information about the tool		
Target group: Category:	 Administration/Management Coordinators Volunteers Online tool Learning platforms 	⊠ (Social) Network □ App
Work area:	 Software/ Desktop application Project management Communication management 	 Others Personnel management E-Learning/Knowledge management
	 Video conferencing Collaboration/Team work Self-Management Marketing 	 Financial management Presentations/Learning material development Others
Language: Previous knowledge/Degree of complexity:	English, Spanish, German, French, Chinese and 79 other languages No special previous knowledge required.	
Link: Provider:	https://www.facebook.com/ Meta Platforms, Inc.	
Brief description:	Facebook is a social network. It allows the creation of personal profiles, business or artistic presence pages, and groups to discuss common interests. The profiles can be networked with each other through friend requests or subscriptions (max. 5000). In addition, Facebook offers a messenger.	
Access and usage Information (Costs, requirements cloud based, mobile usability,):	No fees are charged for using Facebook. However, a free registration is necessary. Facebook can be installed as an app on Android, IOS and Windows. But it also works with a web browser. Approved from 13 years!	
Instructions/ Tutorials:	https://www.youtube.com/watch?v=KYKh2SFQtEA https://www.youtube.com/watch?v=uVSdCJCvzag	







dobrovolnické centrum





Get Response



Information about the tool		
Target group:	Administration/Management	
	⊠ Coordinators	
	□ Volunteers	
Category:	I Online Tool	□ (Social) Network
	□ Learning platforms	🗆 Арр
	□ Software/ Desktop application	□ Others
Work area:	Project Management	Personnel Management
	Communication Management	E-Learning/Knowledge
	□ Video Conferencing	Management
	□ Collaboration/Team Work	Financial Management
	□ Self-Management	Presentations/Learning Material Development
	⊠ Marketing	⊠ Others
Language:	English (and 13 other languages)	
Previous knowledge/Degree of complexity	Easy use. No previous knowledge	e needed.
Link:	https://www.getresponse.com/	
Provider:	GetResponse	
Brief Description:	It is an easy tool for marketing automation, sending (automated) e- mails and creating web pages.	
Access and usage Information (Costs, requirement cloud based, mobile usability,)	It is used on the web browser. _{Is} Prices depend on the amount of contacts one has. For up to 500 contacts GetResponse is free of charge. For more than 500 contacts pricing ranges between 13 and 86 Euro per month.	
Instructions/ Tutorials	https://www.youtube.com/watch?v	/=yalfo_ysZl















Instagram

Information about the tool		
Target group: Category:	 Administration/Management Coordinators Volunteers Online Tool 	⊠ (Social) Network
	 Learning platforms Software/ Desktop application 	⊠ App □ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degree	English (and other various languages) Easy to use	
of complexity Link: Provider:	https://www.instagram.com Meta Platforms	
Brief Description: service.	Instagram is a photo and video sharing social networking	
Access and usage Information (Costs, requirements cloud based, mobile usability,) Instructions/	It can be used for free by signing up with an email address or phone number. It can be used as a mobile app for full features, and on a web browser with limited features. <u>https://help.instagram.com</u>	
Tutorials		















Mailchimp

Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 (Social) Network App Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degree of complexity	English, Spanish, French, Italian, Por Easy use. No Previous knowledge needed.	tuguese, German
Link: Provider: Brief Description:	https://mailchimp.com/ Rocket Science Group Mailchimp can be used to easily manage and set up mailing lists	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	and mailing campaigns. It is an all-in-one marketing platform. There are different versions of mailchimp one can purchase. One of them is free and the others range from 11 dollars up to 299 dollars per month.	
Instructions/ Tutorials	https://www.youtube.com/watch?v=IV	VeCs6oNeks











YouTube



🕒 YouTube

Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application 	⊠ (Social) Network ⊠ App □ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degr ee of complexity	English (and other various languages) Easy to use	
Link: Provider: Brief Description:	https://www.youtube.com Alphabet, Inc. YouTube is an online video sharing so	cial media platform.
Access and usage Information (Costs, requirements cloud based, mobile usability,)	It can be used for free by signing up with an email address. It can be used as a mobile app and on a web browser.	
Instructions/ Tutorials	https://support.google.com/youtube/ans 43889-2456557568&rd=1	swer/11616410?visit_id=6379694812305













Calendly



Information about the tool		
Target group:	Administration/ManagementCoordinatorsVolunteers	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ⊠ App □ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degree of complexity	8 languages including English basic	
Link: Provider:	https://calendly.com/ Calendly	
Brief Description:	Calendly is a virtual availability and booking app used to schedule meetings, appointments, and events for individuals and organisations. Rather than email chains, instructional teams can use Calendly to share their calendars	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	free Basic plan, other plans beginning at 8 USD per month. Desktop app for Mac and PC, iOS and Android.	
Instructions/ Tutorials:	https://help.calendly.com/hc/en-us/ https://help.calendly.com/hc/en-us/p/	/video-tutorials













Google Workspace



Information about the tool		
Target group:	🛛 Administration/Management	
	🛛 Coordinators	
	⊠ Volunteers	
Category:	🛛 Online Tool	□ (Social) Network
	Learning platforms	🗆 App
	□ Software/ Desktop application	□ Others
Work area:	🛛 Project Management	🛛 Personnel Management
	🛛 Communication Management	🛛 E-Learning/Knowledge
	🛛 Video Conferencing	Management
	🛛 Collaboration/Team W ork	Financial Management
	🛛 Self-Management	Presentations/LearningMaterial Development
	Marketing	🛛 Others
Language:	Google W orkspace is available in 62 languages	
Previous knowledge/Degree of complexity	basic	
Link:	https://workspace.google.com/intl/en/	
Provider:	Google	
Brief Description:	Google W orkspace is a collection of cloud computing, productivity and collaboration tools, software and products such as Gmail, Contacts, Calendar, Meet and Chat for communication; Currents for employee engagement; Drive for storage; and the Google Docs suite for content creation. An Admin Panel is provided for managing users and services. Depending on edition Google W orkspace may also include the digital interactive whiteboard Jamboard. The education edition adds a learning platform Google Classroom and today has the name W orkspace for Education.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)		rome Browser. At least 4 W indows ndows Server with at least 4 cores, 16 base servers—2 Windows Servers, of RAM, and a separate SSD
Tutorials:	https://support.google.com/a/topic/1	<u>0023002 m=enater_topic=4300340</u>















iFlow

Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ☑ App □ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degre e of complexity	Romanian and English Easy to use	
Link: Provider:	https://iflow.ro S.C. Electronista S.R.L.	
Brief Description: application. Access and usage Information (Costs, requirements cloud based,	iFlow is the most flexible work timekeeping and attendance, and HR iFlow can be used on the web browser or as a mobile app by employees. A paid subscription is available for employers.	
mobile usability, instructions/ Tutorials	https://iflow.ro/?td_source=ads&td_medium=iflow_pontaj&td_campaign=roiflow &gclid=CjwKCAjwmJeYBhAwEiwAXlg0Abzj74HcDjYkn9- lalaJiC1tEjFAQm65nBOqf_vaTdwEo0CIWzvs7hoCtR8QAvD_BwE	











nTask





Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ⊠ App □ Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degree of complexity	English + 6 other languages medium	
Link: Provider:	https://www.ntaskmanager.com/ nTask	
Brief Description:	nTask is a cloud-based task management solution that caters to small businesses and individuals. It provides users with tools that enable collaboration with team members, task management, meeting scheduling and more.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Free 14-day trial, monthly plans begin at 3 USD per month. Available for Android and iOS, online for Mac and PC.	
Instructions/ Tutorials:	https://support.ntaskmanager.com/po https://www.youtube.com/watch?v=2	















Telegram Messenger

Information about the tool			
Target group: Category:	 Administration/Management Coordinators Volunteers Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ☑ App □ Others 	
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others 	
Language: Previous knowledge/Degree of complexity	English (and other various languages Easy to use)	
Link: Provider:	https://telegram.org Telegram FZ LLC, Telegram Messen	ger Inc.	
Brief Description: Access and usage Information (Costs, requirements cloud based, mobile usability,)	Telegram is a messaging app that can be used to send messages, photos, videos and files, and creating groups or channels for communication. It can be used for free by signing up with an phone number or a username. It can be used as a mobile app, but also as a cloud-based and desktop messaging app or on a web browser.		
Instructions/ Tutorials	https://telegram.org/faq		













WhatsApp



Information about the tool		
Target group:	🛛 Orga/Management	
	🛛 Coordinators	
	🛛 Volunteers	
Category:	Online Tool	Gocial) Network
	Learning platforms	🖾 Арр
	Software/ Desktop application	□ Others
Work area:	Project Management	🛛 Personnel Management
	Communication Management	E-Learning/Knowledge Management
	Video Conferencing	Financial Management
	Collaboration/Team W ork	Presentations/LearningMaterial
	Self-Management	Development
	□ Marketing	□ Others
Language:	W hatsApp is available in over 40 lan Android.	guages on iPhone and up to 60on
Previous knowledge/Degre e of complexity	basic	
Link:	https://www.whatsapp.com /	
Provider:	Meta Platform	
Brief Description:	W hatsApp, is an internationally available freeware, cross-platform centralised instant messaging (IM) and voice-over-IP (VoIP) service. W hatsApp's client application runs on mobile devices, and can be accessed from com puters. The service requires a cellular mobile telephone num ber to sign up.	
Access and usage Information (Charge, requirements cloud based, mobile usability,)	free of charge, phone number require app: W indows 8.1 or newer, macOS	
Instructions/ Tutorials:	<u>https://youtu.be/y3EdliJeTXk</u> https://faq.whatsapp.com/	













coursera

Coursera

Information about the tool			
Target group:	Administration/ManagementCoordinatorsVolunteers		
Category:	 Online Tool Learning platforms Software/ Desktop application 	 (Social) Network App Others 	
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others 	
Language: Previous	English and several other languages Easy to use		
knowledge/Degree of complexity Link:	https://www.coursera.org		
Provider:	Coursera Inc.		
Brief Description:	Coursera is a massive open online course platform which offers access to online courses and degrees on a wide variety of subjects and different levels. Following course content can be done for free; issued Certificate for a course can be acquired by purchasing it for a fee.		
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Coursera offers free courses and cert upon paying a fee. Signing up can be easily done with ar It can be used on a web browser or a	ifications and degrees can be received n e-mail address. s a mobile app.	
Instructions/ Tutorials	https://www.coursera.support/s/learne	er-help-center?language=en_US	













Google Search

Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online tool Learning platforms Software/ Desktop application 	⊠ (Social) Network ⊠ App □ Others
Work area:	 Project management Communication management Video conferencing Collaboration/Team work Self-Management Marketing 	 Personnel management E-Learning/Knowledge management Financial management Presentations/Learning material development Others
Language: Previous knowledge/Degre e of complexity:	173 languages (including variants and artificial languages) Google makes it easy to find the information you need. With a few tips and tricks, the search is quick and successful.	
Link: Provider: Brief description:	https://www.google.com Google LLC Google is an internet search engine of the US company Google. Consistent statistics show Google as the market leader among internet search engines and the most visited website in the world for worldwide search queries.	
Access and usage Information (Costs, requirements cloud based, mobile usability,	 Registration: Google account optional but not necessary Service is free of charge Google App is available for Android and IOS 	
Instructions/ Tutorials:	https://support.google.com/websearch/answer/134479?hl=en&ref_topic=30361 32 https://support.google.com/websearch/?hl=en#topic=3378866	













HELP – Human Rights Education for Legal Professionals



Information about the tool		
Target group:	Administration/Management	
	⊠ Coordinators	
	⊠ Volunteers	
Category:	Online Tool	□ (Social) Network
	Learning platforms	🗆 Арр
	□ Software/ Desktop application	□ Others
Work area:	Project Management	Personnel Management
	Communication Management	⊠ E-Learning/Knowledge
	Video Conferencing	Management
	□ Collaboration/Team Work	Financial Management Financial Management
	□ Self-Management	Presentations/Learning Material Development
	□ Marketing	□ Others
Language:	English and several other languages	
Previous knowledge/Degree of complexity	Easy to use	
Link:	https://help.elearning.ext.coe.int	
Provider:	Council of Europe	
Brief Description:	HELP (Human Rights Education for Legal Professionals) is an e-learning platform that provides online courses for self-study (with free access in the HELP platform) and tutored in groups organised in cooperation with institutions.	
Access and usage Information (Costs, requirements cloud based,	Self-learning resources are accessible to any use who created an account on the HELP platform.	
mobile usability,)	It can be used on a web browser.	
Instructions/	https://www.coe.int/en/web/help/help-	online-platform-videos
Tutorials		

























Sofatutor



Information at	pout the tool	
Target group:	□ Administration/Management	
	Coordinators	
	⊠ Volunteers	
Category:	Online Tool	□ (Social) Network
	Learning platforms	🛛 Арр
	Software/ Desktop application	☐ Others
Work area:	Project Management	Personnel Management
	Communication Management	 E-Learning/Knowledge Management
	Video Conferencing	Financial Management
	Collaboration/Team Work	□ Presentations/Learning
	Self-Management	Material Development
	□ Marketing	□ Others
Language:	DE & EN	·
Previous knowledge/Degree	Kein Vorwissen nötig.	
of complexity	Einfach zu bedienen.	
Link:	https://www.sofatutor.com/	
Provider:	Sofatutor	
Brief Description:	Sofatutor ist eine Applikation, die beim Lernen und Lehren unterstützt. Es ist für Schüler jeder Klassenstufe entworfen worden. Die Schüler können in jedem beliebigen Fach themenspezifische Aufgaben machen, Lernvideos ansehen, Übungen bearbeiten, Lernspiele machen, Vokabeln lernen und jederzeit Fragen zum Thema stellen, die ihnen zeitgleich beantwortet werden.	
Access and usage Information	Sofatutor kann im Browser oder als A verwendet werden.	pp auf Smartphone oder Tablet
(Costs, requirements cloud based, mobile usability,)	Es gibt zwei verschiedene Versionen: eine Basis Version für 20 Euro pro Monat und eine weitere Versionen mit mehr Optionen für 25 Euro im Monat. Der erste Monat ist immer kostenfrei. Es können bis zu drei Kinder/ Geschwister zeitgleich unter demselben Account lernen.	
Instructions/ Tutorials	https://www.youtube.com/watch?v=UYNiwL-BpMw https://www.youtube.com/watch?v=8bO6dxoCmXU	















Udemy

Information about the tool			
Target group:	Administration/ManagementCoordinatorsVolunteers		
Category:	 Online Tool Learning platforms Software/ Desktop application 	 (Social) Network App Others 	
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others 	
Language:	English and several other languages		
Previous knowledge/Degree of complexity	Easy to use		
Link:	https://www.udemy.com		
Provider:	Udemy Inc.		
Brief Description:	Udemy is a for-profit massive open online course platform aimed at professional adults and students. It is a platform that allows instructors to build online courses on their preferred topics.		
Access and usage Information (Costs, requirements cloud based, mobile usability,) Instructions/	Udemy courses can be followed upon paying a fee. Signing up can be easily done with an e-mail address. It can be used on a web browser or as a mobile app. <u>https://support.udemy.com/hc/en-us</u>		
Tutorials			























Wikipedia



WIKIPEDIA The Free Encyclopedia



Information about the tool Target group: Administration/Management Coordinators ☑ Volunteers Category: Online Tool (Social) Network Learning platforms □ App □ Software/ Desktop application ☑ Others Work area: □ Project Management Personnel Management □ Communication Management E-Learning/Knowledge Management □ Video Conferencing □ Financial Management □ Collaboration/Team Work □ Presentations/Learning □ Self-Management Material Development □ Marketing □ Others Language: DE & EN (alle weiteren Sprachen) Previous Einfache Bedienung. knowledge/Degree Kein Vorwissen nötig. of complexity Link: https://de.wikipedia.org/wiki/Wikipedia:Hauptseite Provider: Wikipedia Brief Description: Wikipedia ist eine online Enzyklopädie, auf der man zu fast allen Dingen, Ereignissen, Gegenständen und Personen etwas erfahren kann. Für den ersten Einstieg in ein neues Thema kann man es gut verwenden, jedoch nicht zur Vertiefung. Access and usage Wikipedia ist kostenlos und frei zugänglich. Information (Costs, requirements cloud based, Es wird im Web Browser genutzt. mobile usability, ...) https://de.wikipedia.org/wiki/Wikipedia:Tutorial Instructions/ Tutorials













DocuSign



Information ab	out the tool	
Target group:	🛛 Orga/Management	
	🛛 Coordinators	
	Volunteers	
Category:	Online Tool	□ (Social) Network
	Learning platforms	🖾 App
	Software/ Desktop application	□ Others
Work area:	🛛 Project Management	🛛 Personel Management
	🛛 Communication Management	E-Learning/Knowledge
	Video Conferencing	Management
	🛛 Collaboration/Team W ork	🛛 Financial Management
	Self-Management	Presentations/LearningMaterial Development
	□ Marketing	□ Others
Language:	English and 43 other languages	
Previous knowledge/Degree of complexity	Medium	
Link:	https://www.docusign.com /	
Provider:	DocuSign, Inc.	
Brief Description:	DocuSign mobile app is available free of charge, and runs on Apple iOS, Google Android and W indows Phone operating systems. DocuSign Ink allows users to sign and annotate documents by attaching a stored signature, which may be created in graphic design software, captured from an image of a paper document or selected from a variety of prefabricated signatures based on the user's legal name.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Free 30-day trial. Multiple plans (for 10 / 25 / 40 USD per month + special offers). DocuSign has a full suite of mobile apps available on iPad, iPhone and Android devices as well as on MacOS and W indows.	
Instructions/	https://www.wikihow.com/Use-DocuSign-on-PC-or-Mac https://	
Tutorials:	www.wikihow.tech/Use-Docusign-on-iPhone-or-iPad https://	
	www.wikihow.com/Add-a-Digital-Signature-in-an-MS-W ord- Document	













Freelo



Information about the tool		
Target group:	Administration/Management	
	Coordinators	
	□ Volunteers	
Category:	Online Tool	□ (Social) Network
	Learning platforms	🖾 App
	Software/ Desktop application	□ Others
Work area:	Project Management	Personell Management
	Communication Management	E-Learning/Knowledge
	Video Conferencing	Management
	☑ Collaboration/Team Work	Financial Management
	□ Self-Management	Presentations/Learning Material Development
	□ Marketing	□ Others
Language:	English, Czech, Slovakian	
Previous knowledge/Degree of complexity	medium	
Link:	https://www.freelo.io/en	
Provider:	Freelo Bay s.r.o.	
Brief Description:	Freelo is an online application with the aim of facilitating project management and increasing the efficiency of entrepreneurs and companies. Freelo's main features include Projects, To-Do Lists, Discussions, Calendar and Finance. The goal is to facilitate the financial management of the project. The system records work hours and calculates payroll.	
Access and usage Information (Costs, requirements cloud based, mobile usability,):	Available on iPhone, iPad, iOS, Android, Desktop app.	
Instructions/	https://www.freelo.io/en/webinars	
Tutorials:		















Google Sheets

Information about the tool			
Target group: Category:	 Administration/Management Coordinators Volunteers Online Tool Learning platforms Software/ Desktop application 	 □ (Social) Network ⊠ App □ Others 	
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others 	
Language: Previous	English (and other 82 languages)		
knowledge/Degree of complexity	Easy to use		
Link:	https://docs.google.com/spreadsheets/u/0/		
Provider:	Google		
Brief Description: Workspace.	Google Sheets is a spreadsheet program part of Google		
Access and usage Information (Costs, requirements cloud based, mobile usability,) Instructions/	It can be used for free within the Google account. It can be used as a mobile app, but also as a cloud-based and desktop app or on a web browser. <u>https://support.google.com/a/users/answer/9282959?hl=en</u>		
Tutorials			











Lexware



Information about the tool			
Target group:	☑ Organisation/Management		
	Coordinators		
	□ Volunteers		
Category:	☑ Online Tool	□ (Social) Network	
	□ Platform	🗆 Арр	
	Software/ Desktop application	□ Others	
Work area:	Project management	Personnel management	
	□ Communication management	E-Learning/Knowledge	
	□ Video conferencing	management	
	Collaboration/Team work	Financial management	
	Self-Management	□ Presentations/Learning	
	□ Marketing	material development	
		□ Others	
Language:	German		
previous knowledge/Degree	Knowledge about accounting and finances necessary.		
of complexity	Introduction into the software necessary		
Link:	https://www.lexware.de/		
Provider:	Lexware		
Brief Description:	Lexware helps individuals and businesses with their financial, accounting and payroll needs.		
Access and usage Information	Prices vary depending on the desired service and are between 5 and 55 euros per month.		
(Charge, requirements cloud based, mobile usability,)	Lexware is available in the browser and as downloadable software.		
Instructions/ Tutorials	No English tutorial available.		



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Coluntariat Cluj-Napoca





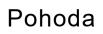














Information about the tool			
Target group:	⊠ Orga/Management		
	Coordinators	□ Coordinators	
	□ Volunteers		
Category:	Online Tool	□ (Social) Network	
	Learning platforms	🗆 Арр	
	Software/ Desktop application	□ Others	
Work area:	Project Management	Personell Management	
	Communication Management	E-Learning/Knowledge	
	Video Conferencing	Management	
	□ Collaboration/Team Work	Financial Management	
	□ Self-Management	Presentations/Learning Material Development	
	□ Marketing	□ Others	
Language:	Czech and English (available with an add-on)		
Previous knowledge/Degre e of complexity	medium		
Link:	https://www.stormware.cz/pohoda/		
Provider:	Stormware, s.r.o.		
Brief Description:	The POHODA economic system is intended for the processing of financial accounting of small, medium and large companies. It supports both the processing of accounting for business entities or non-profit and contributory organizations, as well as simple accounting and tax records. Relevant accounting principles and procedures are followed in the programme. POHODA enables monitoring of costs and revenues.		
Access and usage Information (Costs requirements cloud based, mobile usability,)	The POHODA economic system is intended for the processing of financial accounting of small, medium and large companies. It supports both the processing of accounting for business entities or non-profit and contributory organizations, as well as simple accounting and tax records. Relevant accounting principles and procedures are followed in the programme. POHODA enables monitoring of costs and revenues.		
Instructions/ Tutorials:	Windows 10, Windows 8/8.1 CZ a Windows 7 SP1 CZ (English version with add-ons)		



























Quickbooks

Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 (Social) Network App Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language:	English (and 9 other languages)	
Previous knowledge/Degree of complexity Link:	Previous knowledge about accounting and finances are helpful. A short introduction might be necessary.	
	https://quickbooks.intuit.com/global/	
Provider: Brief Description:	intuit Quickbooks is financial and accounting software created especially for small businesses. You can adjust bills, track expenses, run reports, keep books and much more. Synchronizations with the bank account or other apps are also possible.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	Quickbooks is used via the Internet browser and resides on the cloud, so it can be used from different devices. There are three different versions at different prices, starting at 8 euros and going up to 16 euros per month. With each version there is a free 30-day trial.	
Instructions/ Tutorials	https://www.youtube.com/watch?v=jC	<u>JIST9T5ZZA</u>















Splitwise

Information about the tool		
Target group:	Administration/Management	
	Coordinators	
	□ Volunteers	
Category:	□ Online tool	□ (Social) Network
	Learning platforms	🖾 Арр
	Software/ Desktop application	□ Others
Work area:	Project management	Personnel management
	□ Communication management	E-Learning/Knowledge management
	□ Video conferencing	□ Financial management
	Collaboration/Team work	□ Presentations/Learning
	Self-Management	material development
	□ Marketing	□ Others
Language:	Dutch, English, French, German, Indonesian, Italian, Japanese, Portuguese, Spanish, Swedish, Thai	
Previous knowledge/Degree of complexity:	Splitwise is very easy to use.	
Link:	https://www.splitwise.com/	
Provider:	Splitwise, Inc	
Brief description:	The app Splitwise is a clever expense calculator for a group. First, each group member downloads the app and then simply enters their payments and at the end the app calculates all the entries against each other and spits out who owes how much to whom.	
Access and usage Information (Costs,		
requirements cloud based, mobile usability,):	Registration is required. After installing the app and logging in using your Google account, mobile phone number or email address, you can start right away.	
Instructions/	https://www.wikihow.com/Use-Splitwise	
Tutorials:		













Better Place



Information about the tool			
Target group:	Administration/Management		
	Coordinators		
	□ Volunteers		
Category: Work area:	 Online Tool Learning platforms Software/ Desktop application Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 (Social) Network App Others Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development 	
	0	⊠ Others	
Language:	English and German		
Previous knowledge/Degree of complexity	Easy to use. No previous knowledge required.		
Link:	https://www.betterplace.org/en		
Provider:	Betterplace.org		
Brief Description:	Betterplace.org is the largest donation platform in Germany. Non-profit organizations and associations with various concerns can register and, after verification, people can give donations to specific projects via the website. Additional marketing campaigns also support the projects.		
Access and usage Information (Costs, requirements cloud based, mobile usability,) Instructions/Tutorials	Betterplace.org is a website used in It is freely accessible and free of cha not available in English		













Confluence

➤ Confluence

Information about the tool		
Target group:	Administration/Management	
	⊠ Coordinators	
	⊠ Volunteers	
Category:	I Online Tool	□ (Social) Network
	Learning platforms	🗆 Арр
	□ Software/ Desktop application	□ Others
Work area:	Project Management	Personnel Management
	Communication Management	E-Learning/Knowledge
	Video Conferencing	Management
	Collaboration/Team Work	Financial Management
	□ Self-Management	 Presentations/Learning Material Development
	□ Marketing	□ Others
Language:	English + 20 other languages	
Previous knowledge/Degree of complexity	medium	
Link:	https://www.atlassian.com/software/o	confluence
Provider:	Atlassian	
Brief Description:	Confluence is a collaboration wiki tool used to help teams to collaborate and share knowledge efficiently. With Confluence, we can capture project requirements, assign tasks to specific users, and manage several calendars at once with the help of Team Calendars add-on.	
Access and usage Information (Costs, requirements cloud based, mobile usability,)	online platform, required OS Microsoft Windows (except Nano), Linux (except Alpine), MacOS (limited access), iOS 11 or later, Android 4.4 or later.	
Instructions/	https://www.atlassian.com/software/confluence/guides	
Tutorials:	https://youtu.be/23tzKPBxpO8	
	https://confluence.atlassian.com/doc	/supported-platforms-207488198.html











llias

Information about the tool		
Target group:	Organisation/Management	
	Coordinators	
	□ Volunteers	
Category:	Online Tool	□ (Social) Network
	□ Platform	🗆 Арр
	□ Software/ Desktop application	⊠ Others
Work area:	Project management	Personnel management
	Communication management	 E-Learning/Knowledge management
	□ Video conferencing	☐ Financial management
	Collaboration/Team work	☑ Presentations/Learning material
	□ Self-Management	development
	□ Marketing	□ Others
Language:	English (and German)	
Previous knowledge/Degree of complexity	Short introduction necessary.	
Link:	https://www.ilias.de/en/about-ilias/	
Provider:	llias	
Brief Description:	Ilias can be used for online teaching, for example learning modules, surveys, exams and tests, blogs, portfolios, and wikis.	
Access and usage	Ilias is free of charge.	
Information (Charge, requirements cloud based, mobile usability,)	It can be used in a web browser or as a mobile version on a smartphone or tablet.	
Instructions/ Tutorials	No English tutorial available	



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Centrul de Voluntariat Cluj-Napoca

Ξ



dobrovolnické centrum







Miro

Information about the tool			
Target group: Management	Administration/		
	☑ Coordinators		
	□ Volunteers		
Category:	Online tool	□ (Social) Network	
	Learning platforms	🗆 Арр	
	Software/ Desktop	☐ Others	
Work area:	Project management	Personnel management	
	☑ Communication management	 E-Learning/Knowledge management 	
	□ Video conferencing	Financial management	
	Collaboration/Team work	Presentations/Learning material development	
	□ Self-Management	□ Others	
	□ Marketing		
Language:	English, French, Dutch, Spanish		
Previous knowledge/Degree of complexity:	Miro is a very fast and easy-to-use tool.		
Link:	https://miro.com/de/		
Provider:	Miro, San Francisco, USA		
Brief description:	Miro is an online platform for collaborative whiteboards. Collaboration with team members is possible anytime and anywhere. Miro is very suitable for brainstorming, project management or strategic planning. You can integrate a video chat into the whiteboard to exchange ideas with colleagues in real time and work together on a project.		
Access and usage Information (Costs, requirements cloud based, mobile usability,):	Miro offers a limited free version with 3 editable boards. The full paid version of Miro is available starting at \$ 8/month. Miro can be deployed for: Cloud, SaaS, web-based, Mac (desktop), Windows (desktop), Android (mobile), iPhone (mobile), iPad (mobile). Registration is required.		
Instructions/	https://miro.com/de/online-whiteboard/		
Tutorials:	https://academy.miro.com/		













moodle

Moodle

Information ab	out the tool	
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online tool Learning platforms Software/ Desktop application 	 □ (Social) Network ☑ App □ Others
Work area:	 Project management Communication management Video conferencing Collaboration/Team work Self-Management Marketing 	 Personnel management E-Learning/Knowledge management Financial management Presentations/Learning material development Others
Language: Previous knowledge/Degree of complexity:	English and over 100 language packages Creating good Moodle courses is demanding for the teacher and requires a lot of preparation time in addition to digital know-how.	
Link: Provider:	https://moodle.org/ It's a global software development project.	
Brief description:	Moodle is a free course management system and learning platform. The software provides virtual course rooms. Working materials and learning activities are provided in these.	
Access and usage Information (Costs, requirements cloud based, mobile usability,):	Moodle is a freely available open-source software. Moodle can be installed on any computer that can process PHP and supports an SQL database. The software can run on Windows, Mac and Linux servers. There are many recognised Moodle partners who also host a Moodle installation. The Moodle Mobile App is available for Android and iOS.	
Instructions/ Tutorials:	https://docs.moodle.org/400/en/Main https://moodle.academy/enrol/index	











Padlet





Information about the tool			
Target group:	Administration/Management		
	⊠ Coordinators		
	⊠ Volunteers		
Category:	Online tool	□ (Social) Network	
	Learning platforms	🖾 Арр	
	□ Software/ Desktop application	□ Others	
Work area:	Project management	Personnel management	
	Communication management	E-Learning/Knowledge	
	Video conferencing	management Financial management 	
	Collaboration/Team work	□ Presentations/Learning	
	□ Self-Management	material development	
	□ Marketing	⊠ Others	
Language:	English		
Previous knowledge/Degree of complexity:	Padlet is a suitable software for a lo collaborative form of work.	w-threshold introduction to a	
Link:	www.padlet.com		
Provider:	Wallwisher Inc., USA.		
Brief description:	Padlet offers software that creates a digital pinboard on which information (texts, images, videos, links, voice recordings, screen recordings and drawings) can be made available in a structured way and, in addition, can be used collaboratively		
Access and usage	its, The basic version is free, but only includes the creation of a maximum of 3		
Information (Costs, requirements cloud based, mobile usability,):			
	In some cases, the Padlet is not cor regulations.	nsidered to comply with data protection	
Instructions/	https://www.youtube.com/padlet		
Tutorials:			













wakelet

Wakelet

Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers Online Tool 	
Category:	 Learning platforms Software/ Desktop application 	 (Social) Network App Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language: Previous knowledge/Degree of complexity	English (and several other languages Easy to use)
Link: Provider:	https://wakelet.com	
Brief Description:	Wakelet is a digital curation platform that allows the oganisation of mixed content for easy access in a creative way.	
Access and usage Information (Costs, requirements cloud based, mobile usability,) Instructions/ Tutorials	It can be used for free by signing up with email address. It can be used on the web browser or as a mobile app, including as a browser extension. <u>https://help.wakelet.com</u>	











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Actionbound

Actionbound

Information about the tool		
Target group:	 Administration/Management Coordinators Volunteers 	
Category:	 Online Tool Learning platforms Software/ Desktop application 	 (Social) Network App Others
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others
Language:	English and German	
Previous knowledge/Degree of complexity	Easy to use	
Link:	https://en.actionbound.com	
Provider:	Actionbound GmbH	
Brief Description: Access and usage Information (Costs, requirements cloud based, mobile usability,	Actionbound is an app for playing digitally interactive scavenger hunts, paper chase or interactive quizzes using smartphones or tablets. It can be used for free for personal use, and for educational and business use there are paid plans. It can used (to play) an a mobile device. On the web browser the bounds can be created.	
Instructions/ Tutorials	https://en.actionbound.com/faq	















Kahoot

Information about the tool			
Target group: Category:	 Administration/Management Coordinators Volunteers Online Tool Learning platforms 	□ (Social) Network □ App	
	Software/ Desktop application	☐ Others	
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others 	
Language:	English and several other languages		
Previous knowledge/Degree of complexity	Easy to use		
Link:	https://kahoot.com		
Provider:	Kahoot! ASA		
Brief Description: tool.	Kahoot is a game-based learning platform, used as an educational		
Access and usage Information (Costs, requirement cloud based, mobile usability,)	Kahoot can be used on a web browser, but also as a mobile device app. ^{Is} It can be used with different paid plans.		
Instructions/ Tutorials	https://kahoot.com/business/resource	s/user-guides/	













LearningApps



Information about the tool		
Target group:	Administration/Management	
	⊠ Coordinators	
	□ Volunteers	
Category:	Online tool	□ (Social) Network
	□ Learning platforms	🗆 Арр
	□ Software/ Desktop application	□ Others
Work area:	Project management	Personnel management
	Communication management	E-Learning/Knowledge
	□ Video conferencing	management Financial management
	□ Collaboration/Team work	 Presentations/Learning material
	Self-Management	development
	□ Marketing	□ Others
Language:	German, English, Spanish, French,	Italian and Polish
Previous knowledge/Degree of complexity:	Getting started with app creation is you can create your own content. A HTML is necessary to develop your	sound knowledge of JavaScript and
Link:	https://learningapps.org/	
Provider:	Association LearningApps - interact	ive learning modules, Switzerland
Brief description:	LearningApps.org is a website/platform where you can find a huge selection of different interactive, multimedia learning modules/learning apps from all known subjects. These modules can be easily created, edited and used online. Formats available include multiple choice, matching exercises and cloze tests.	
Access and usage Information (Costs, requirements cloud based, mobile usability,):	software to be installed, i.e. it enable apps created can be easily integrate code snippets.	web-based and does not require any es location-independent access. The ed into other websites or an LMS via
Instructions/	A created app can only be saved wi	th registration.
Tutorials:	http://learningapps.org/about.php.	













LearningSnacks



Information about the tool		
Target group:	Administration/Management	
	⊠ Coordinators	
	□ Volunteers	
Category:	Online tool	□ (Social) Network
	Learning platforms	🗆 Арр
	□ Software/ Desktop application	□ Others
Work area:	Project management	Personnel management
	□ Communication management	E-Learning/Knowledge
	□ Video conferencing	management Financial management
	□ Collaboration/Team work	 ☑ Presentations/Learning material
	Self-Management	development
	□ Marketing	□ Others
Language:	German, English, French, Russian	
Previous knowledge/Degree of complexity:	The application can be used withou	t much training.
Link:	www.learningssnacks.de	
Provider:	Learning Snacks GmbH, Ingolstadt	
Brief description:	LearningSnacks is a platform for creating interactive, short learning units in a messenger format. For example, knowledge modules, exercise questions and multimedia content (YouTube videos, links) and images can be inserted. Numerous learning units from other OER creators are also free to use.	
Access and usage Information (Costs, requirements cloud based, mobile usability,):	LearningSnacks can be accessed free of charge on all devices with internet access. In order to be able to create LearningSnacks free of charge, registration with an e-mail address (account) is required.	
Instructions/	https://www.learningsnacks.de/#/welcome?channe https://www.learningsnacks.de/#/welcome?channel	el=Learning%20Snacks&filter&q=learning%20snack
Tutorials:		







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Microsoft PowerPoint



Information about the tool		
Target group:	Administration/Management	
	Coordinators	
	⊠ Volunteers	
Category:	□ Online tool	□ (Social) Network
	□ Learning platforms	🗆 Арр
	Software/ Desktop application	⊠ Others
Work area:	Project management	Personnel management
	Communication management	E-Learning/Knowledge
	□ Video conferencing	management Financial management
	□ Collaboration/Team work	 □ Presentations/Learning material
	Self-Management	development
	□ Marketing	□ Others
Language:	All languages	
Previous knowledge/Degree of complexity:	Basic knowledge of Microsoft Office structuring and independent prepara mind maps etc.)	
Link:	https://www.microsoft.com	
Provider:	Microsoft Corporation	
Brief description:		
Access and usage Information (Costs,	PowerPoint is available in the desktop version for Windows and macOS, and in the mobile version as an app for Android and iOS.	
requirements cloud based, mobile usability,):	PowerPoint is sold both individually (Microsoft PowerPoint 2021 Windows Microsoft 59.90 \in) and as part of the various Microsoft Office packages (e.g. with Microsoft 365 is from \in 7 up/month).	
Instructions/ Tutorials:	https://support.microsoft.com/en-gb.powerpoint-presentation-efbbc1cd-c	















Prezi

Information about the tool			
Target group:	Administration/ManagementCoordinatorsVolunteers		
Category:	 Online Tool Learning platforms Software/ Desktop application 	 (Social) Network App Others 	
Work area:	 Project Management Communication Management Video Conferencing Collaboration/Team Work Self-Management Marketing 	 Personnel Management E-Learning/Knowledge Management Financial Management Presentations/Learning Material Development Others 	
Language:	English and several other languages		
Previous knowledge/Degree of complexity	Easy to use		
Link:	https://prezi.com		
Provider:	Prezi Inc.		
Brief Description:	Prezi is a multimedia video and presentation tool, which includes Prezi Video, Prezi Present and Prezi Design.		
Access and usage Information (Costs, requirements cloud based, mobile usability,) Instructions/	Prezi is a web-based tool. It can be used for free, but it also has paid plans with different features. <u>https://prezi.com/learn/product-tutorials/</u>		
Tutorials			















YouTube

Information about the tool			
Target group:	 Administration/Management Coordinators Volunteers 		
Category:	 Online tool Learning platforms Software/ Desktop application 	 Social) Network App Others 	
Work area:	 Project management Communication management Video conferencing Collaboration/Team work Self-Management Marketing 	 Personnel management E-Learning/Knowledge management Financial management Presentations/Learning material development Others 	
Language: Previous knowledge/Degree of complexity:	YouTube is available in 76 different language versions. Videos can be watched easily and at any time. Having your own YouTube channel takes time and advanced digital skills.		
Link: Provider: Brief description:	https://www.youtube.com/ YouTube, LLC YouTube is a video portal. On the portal, video clips can be viewed, rated, commented on and uploaded free of charge. A YouTube channel is the individual area of a YouTube user.		
Access and usage Information (Costs, requirements cloud based, mobile usability,): Instrutions/	The videos can be viewed online as a stream in a web browser without registration. To save or comment on videos, registration is required (free Google account). With YouTube Studio you can create and upload videos yourself (YouTube channel). In addition to the desktop portal, YouTube is also available as an app for mobile devices. https://support.google.com/youtube/answer/7548152?hl=de		
Tutorials:	https://www.youtube.com/watch?v=4dFcT4Dbkl0		







