

# IMProVE

Inclusive Methods in Professional  
Volunteering in Europe



## Summary of results of existing situation in NGOs

# EVALUATION



Co-funded by  
the European Union



dobrovolnické  
centrum



Gemeinsam leben & lernen  
in Europa e.V.



JAUNUOLIŲ DIENOS CENTRAS

# Questionnaire information



- 80 organizations from 4 countries – Czech Republic, Germany, Italy, Lithuania - answered the questions.
- Organizations were sent an online questionnaire with 23 questions on
  - the focus of their activities,
  - their organization's barrier, specifying what the barriers are,
  - volunteering in the form of a form, number of volunteers in organizations,
  - the existence of volunteers with any kind of disadvantage, handicaps,
  - activities for volunteers with disability or mental issues,
  - experience of cooperation between an experienced volunteer and a volunteer with a disability, and so on.



# Area of focus of the organization

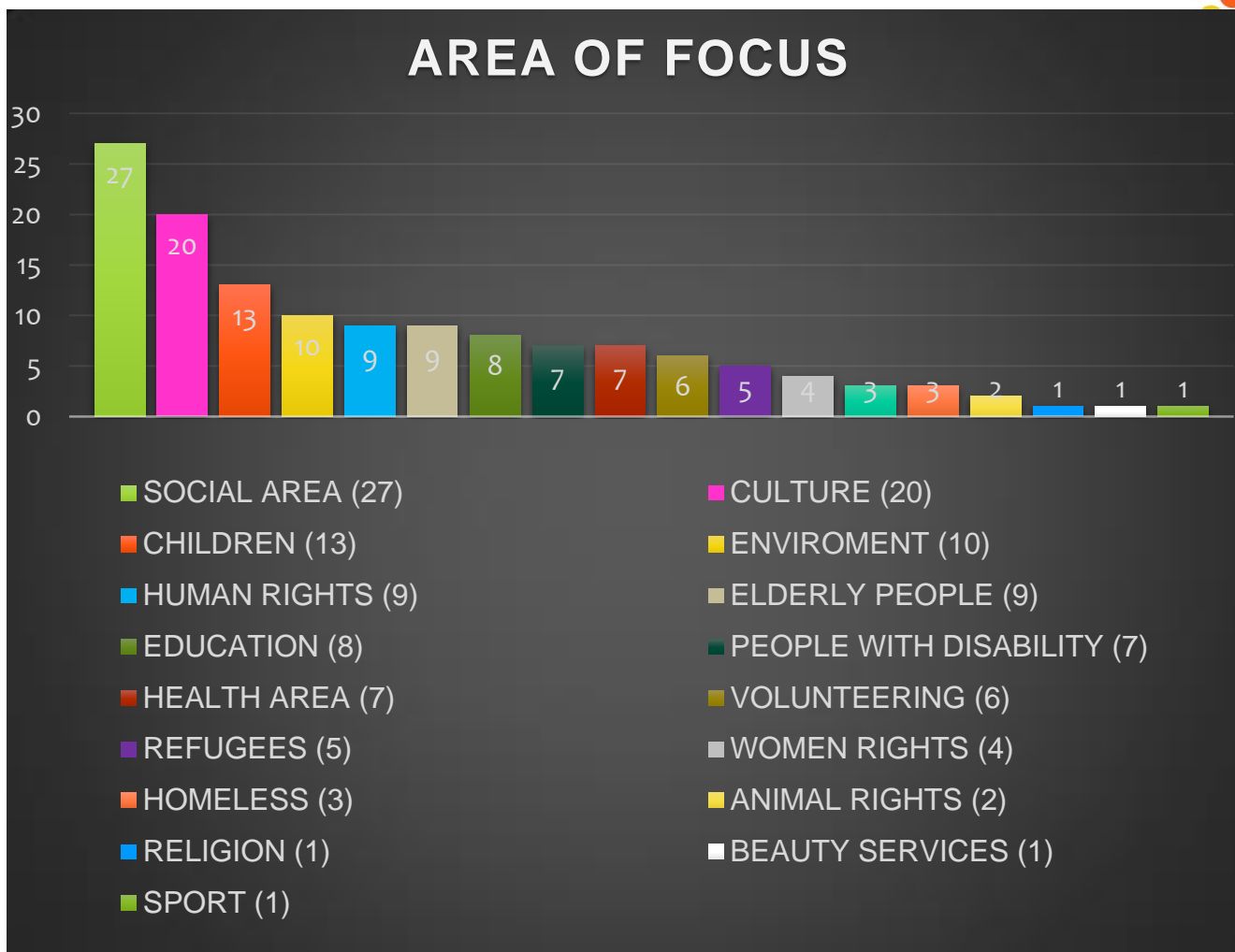


80 organizations from 4 countries completed the question.

Each nonprofit could write an area in which the organization feels it works.

Some NGOs filled only one area.

Some NGOs have filled multiple areas. The graph shows **which areas were filled in most often.**



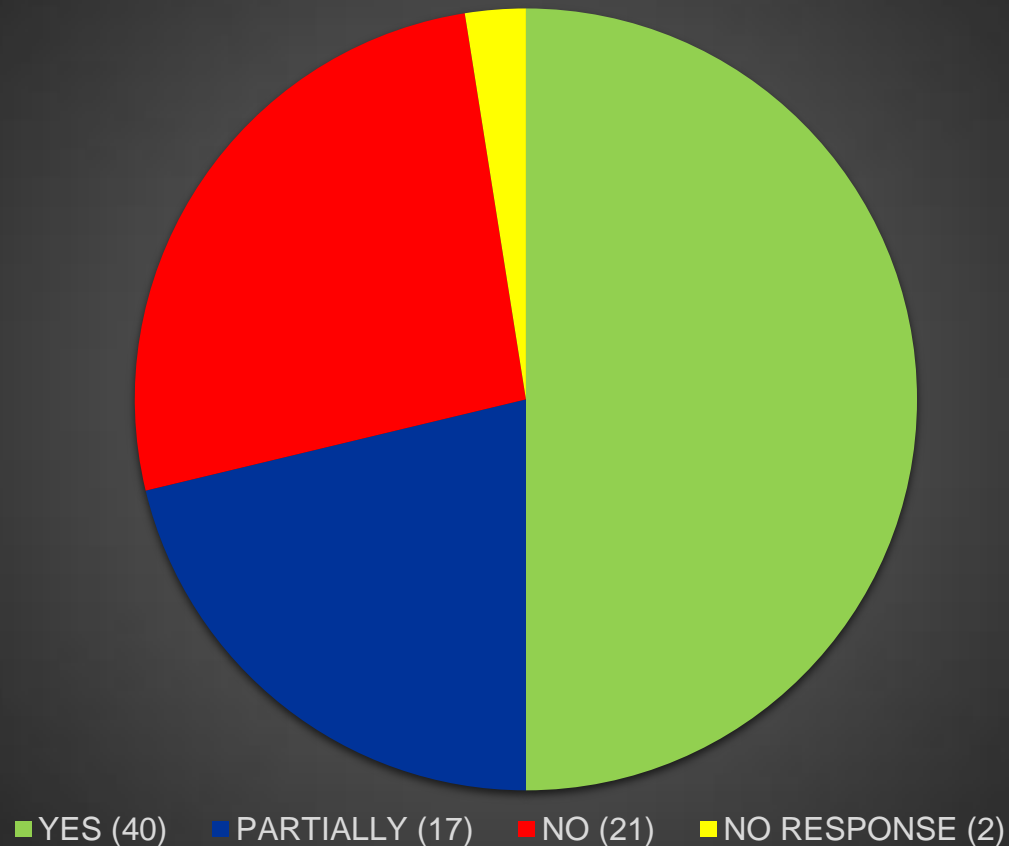
# Are the organizations barrier-free?



80 organizations from 4 countries completed the question.

Organizations responded to the question **whether is the infrastructure of our organization barrier free, meaning accessible for people with physical disabilities.**

## BARRIER-FREE ORGANIZATION



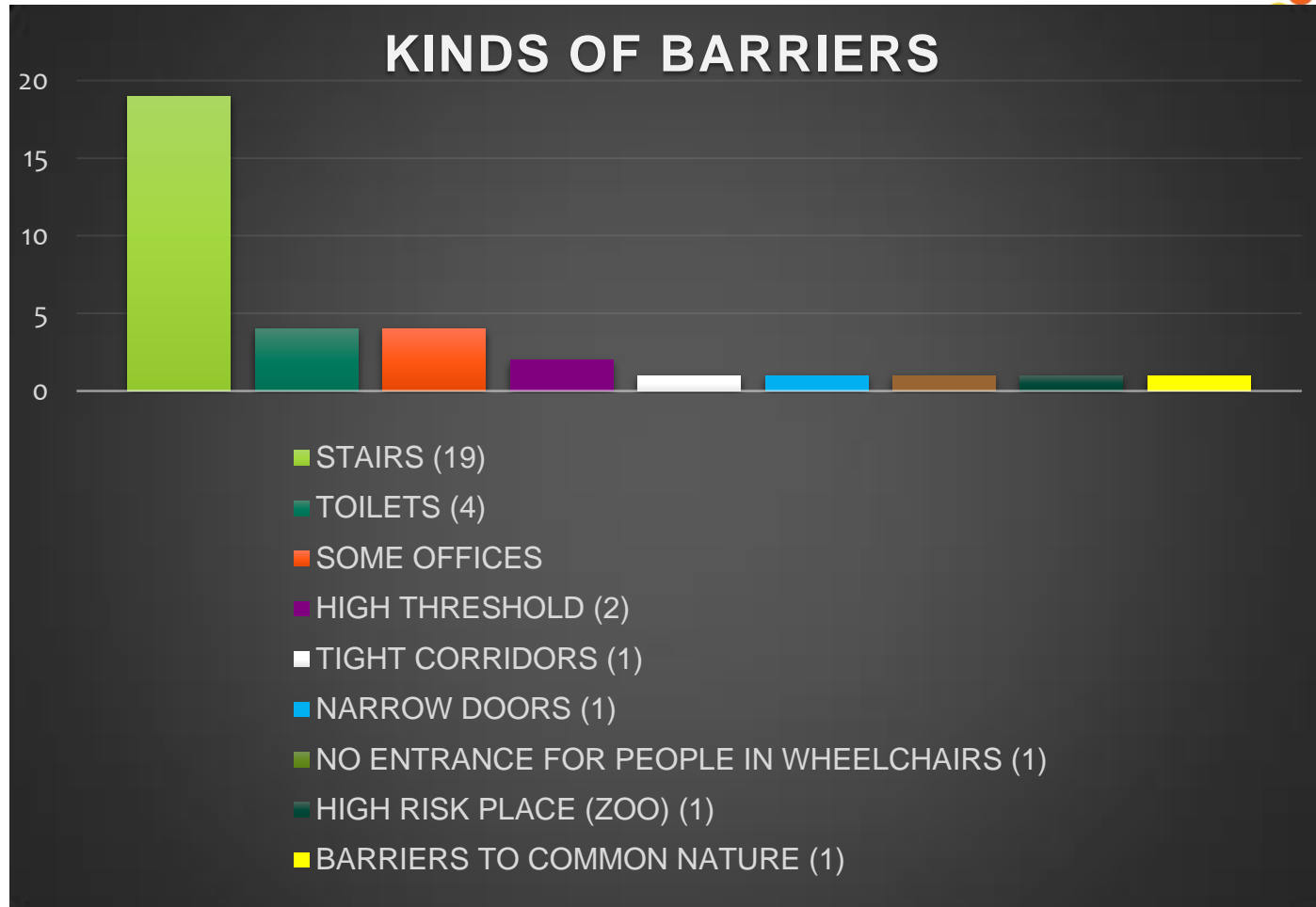


# What kinds of barriers do you have?

40 NGOs are fully barrier-free. (A total of 80 organizations were interviewed.)

The remaining NGOs have at least a small barrier.

**The most frequently barriers named shows the chart.**



## International volunteers

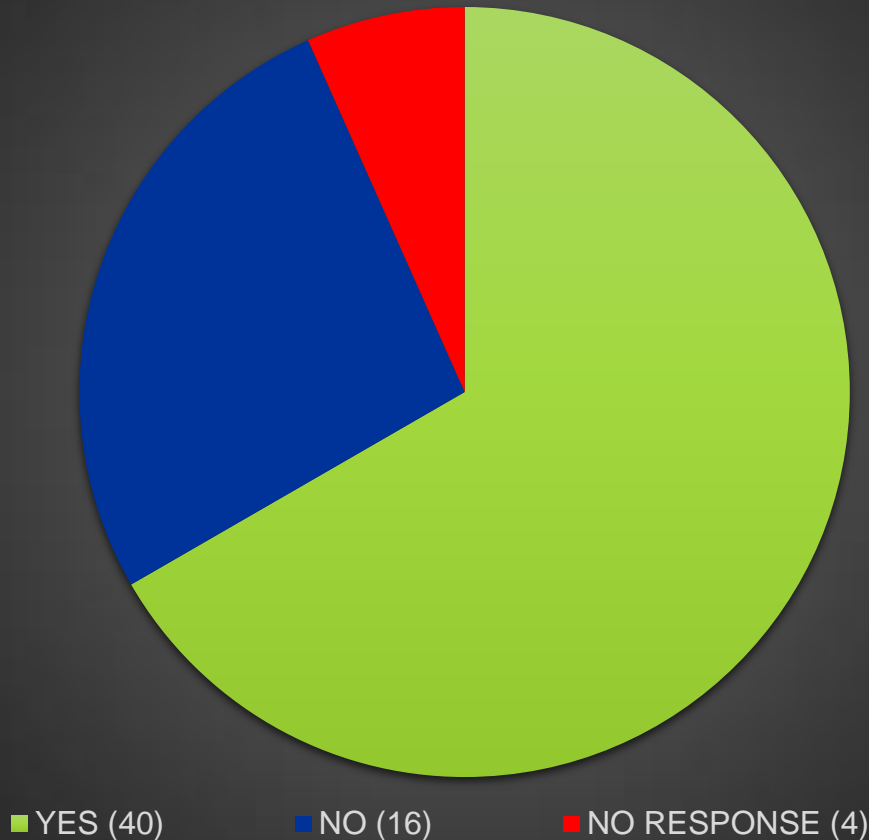
60 organizations from the Czech Republic, Germany and Lithuania replied to the question *whether organizations send or receive international volunteers*.

66.7% of NGOs are hosting or sending international volunteer.

26.7% of NGOs do not accept or send international volunteers.

We do not have information from NGOs from Italy.

### INTERNATIONAL VOLUNTEERS



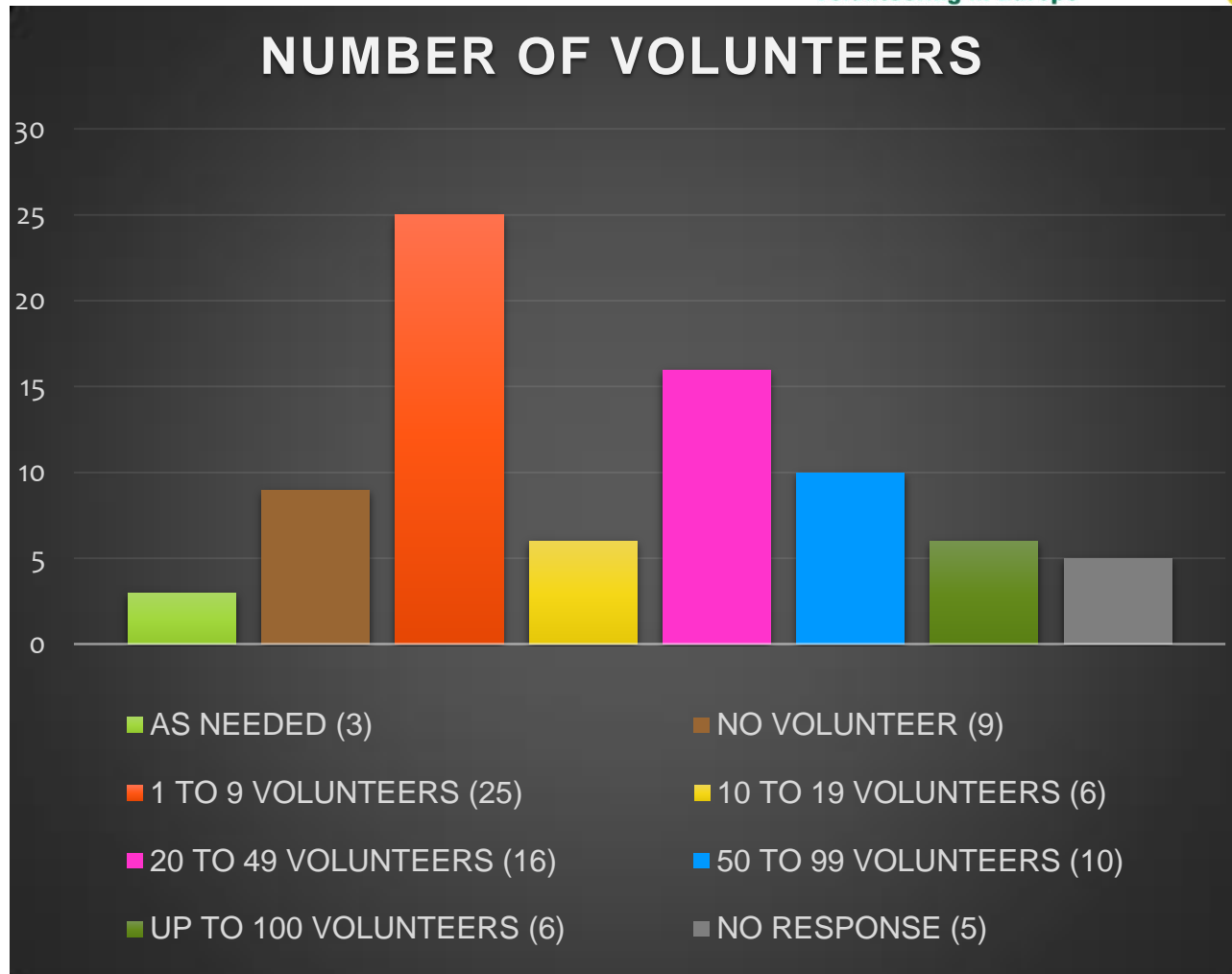


## Number of volunteers in the NGOs

80 organizations answered the question *How many volunteers in total do you have within your organization?*

63 out of 80 NGOs (78.8%) have at least one volunteer.

The most common number of volunteers in an NGOs is 1 to 9 volunteers (25 out of 80 NGOs).



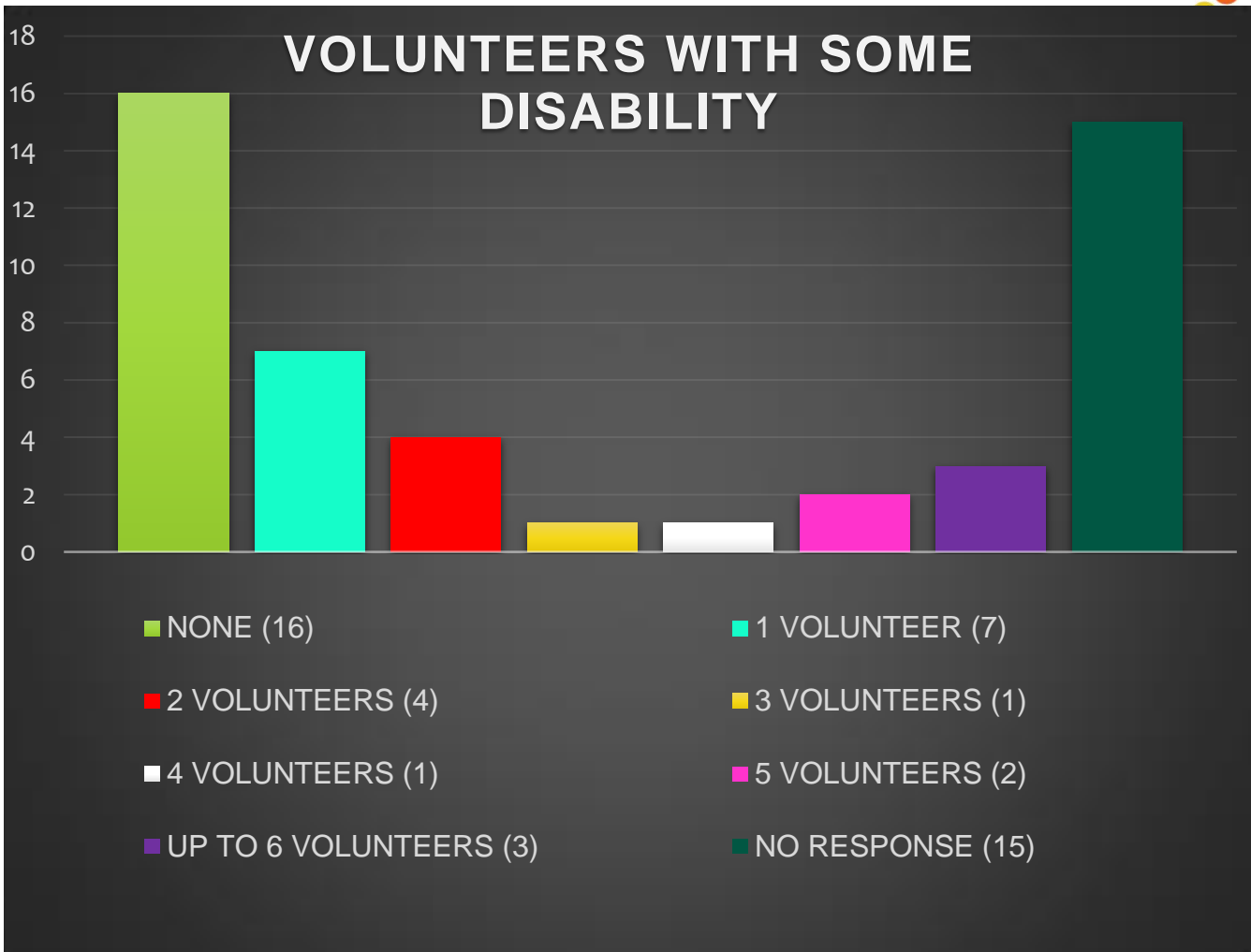


# Number of volunteers with a disability

66 NGOs with volunteers answered the question **How many of them have a mental or physical disability or a mental health issue?**

16 out of 66 (24,2%) have no such volunteer.

15 of them (22,7%) did not want or could not answer the question. Organizations do not ask volunteers about their health.





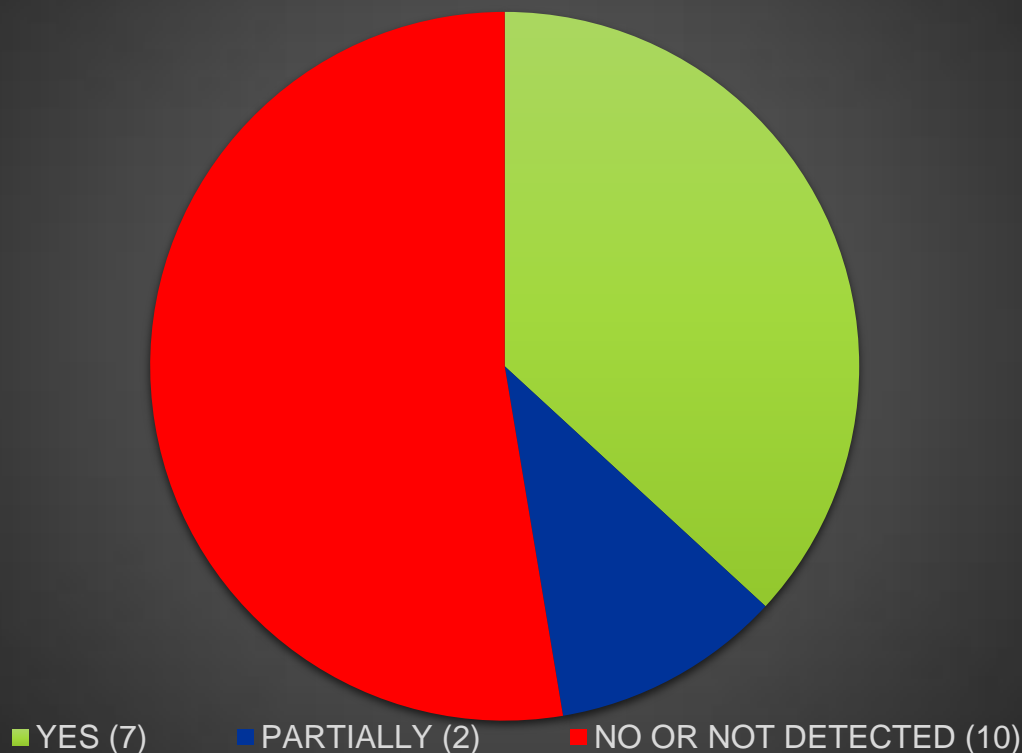
# Inclusive volunteer client of the NGOs



19 out of 80 organizations have at least one volunteer with any type of disability or health problem in their organisation.

These 19 NGOs responded to whether the inclusive volunteer was a **client of the organization**.

## INCLUSIVE VOLUNTEER CLIENT ORGANIZATION



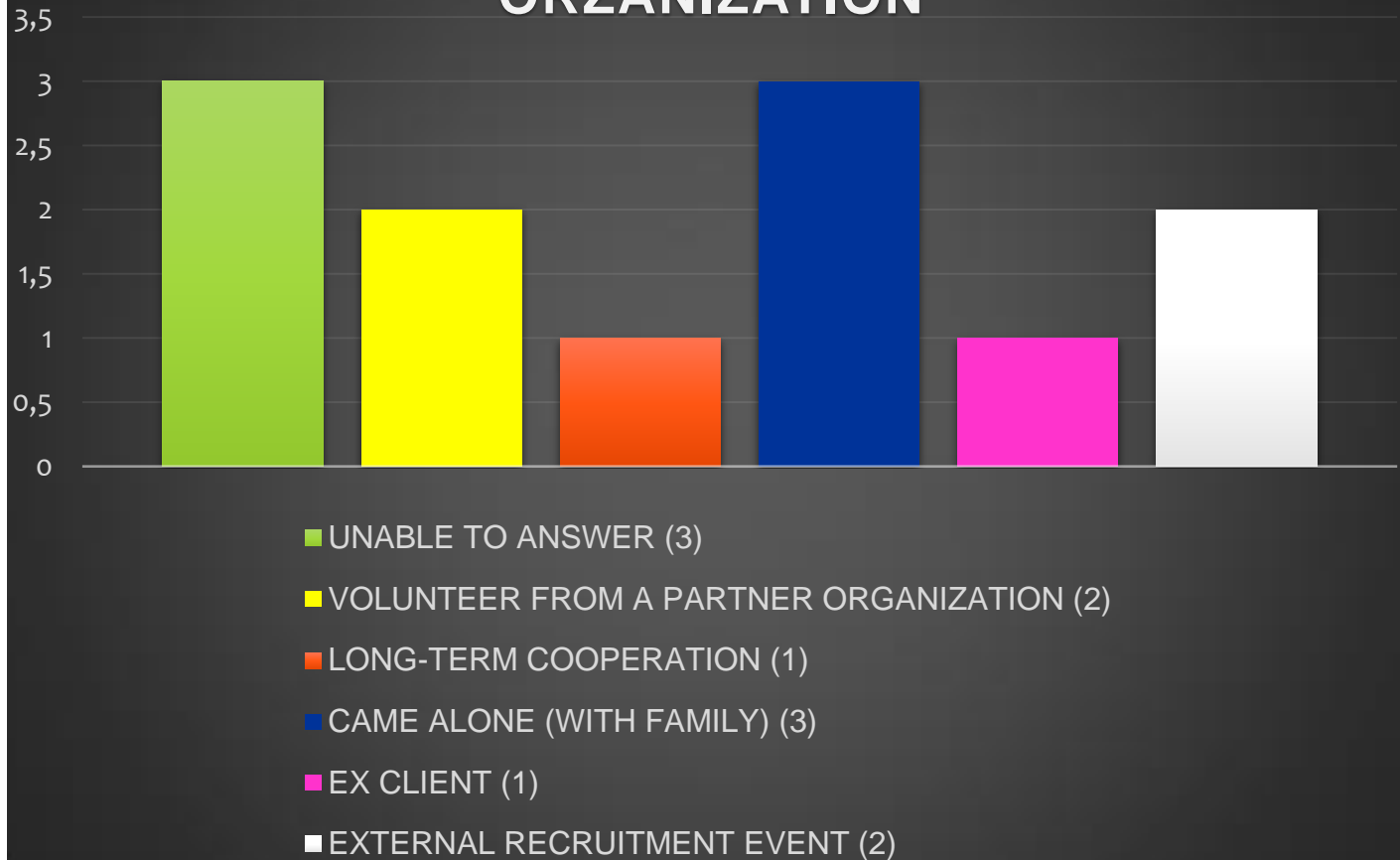


## Inclusive volunteer who is not a client

14 NGOs have at least one disability volunteer who is not a member (or has not been identified).

These organizations *described how they recruited these volunteers.*

### VOLUNTEER JOURNEY TO THE ORGANIZATION

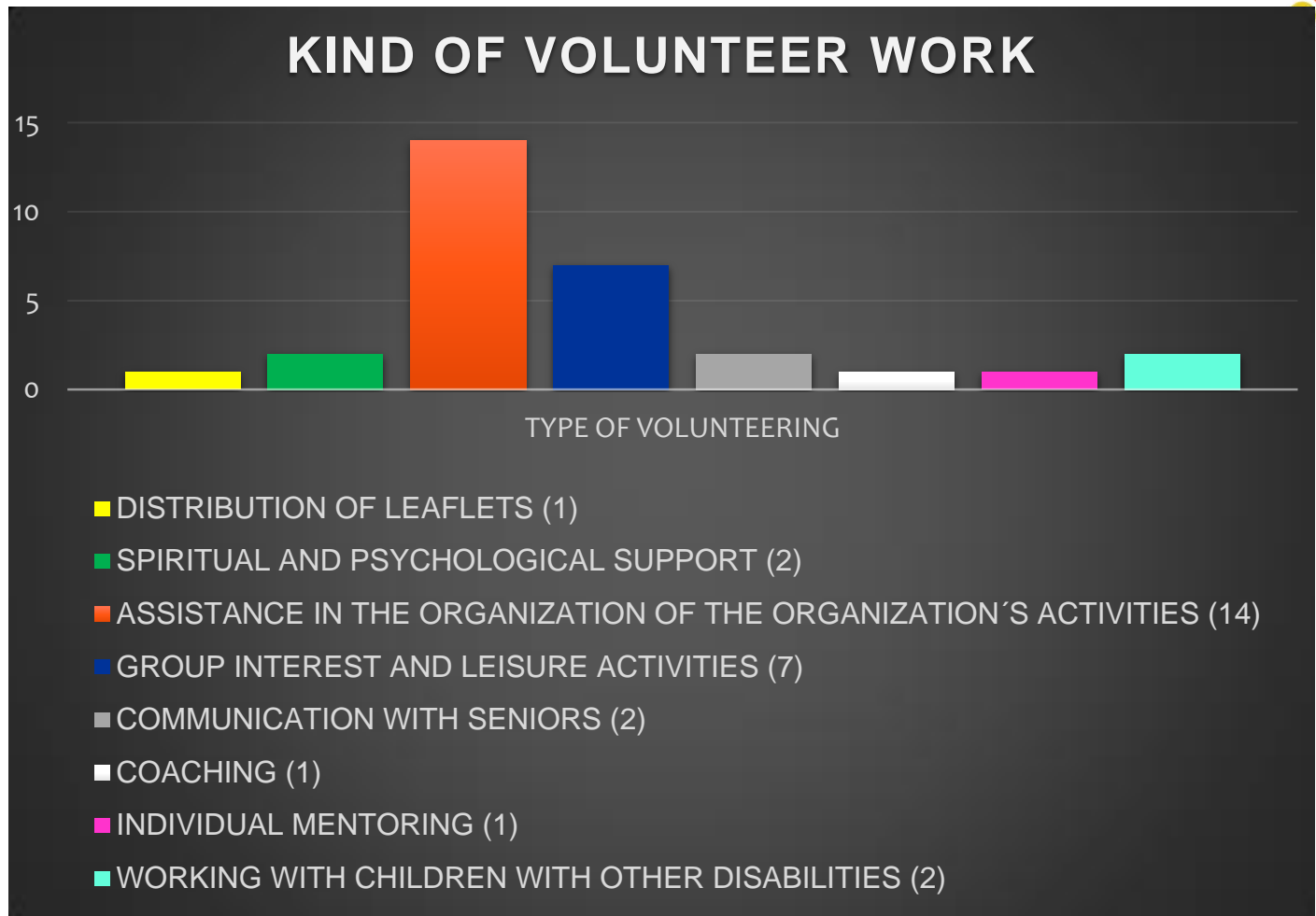


# Kind of volunteer work



19 out of 80 organizations have at least one volunteer with any type of disability or health problem in their organization.

These organizations described **What kind of volunteer work they do?**



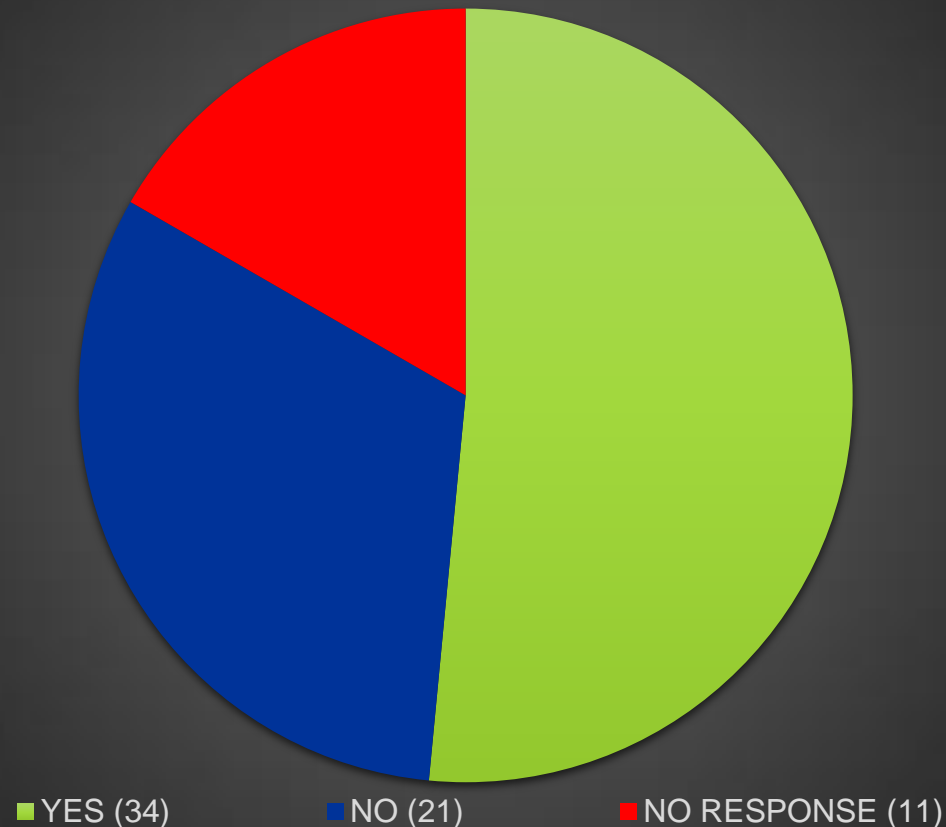


## Do you have coordinator of volunteers?

66 NGOs with volunteers answered the question ***Do you have coordinator of volunteers?***

More than half of the NGOs (51.5%) said they had a volunteer coordinator.

### VOLUNTEER COORDINATOR



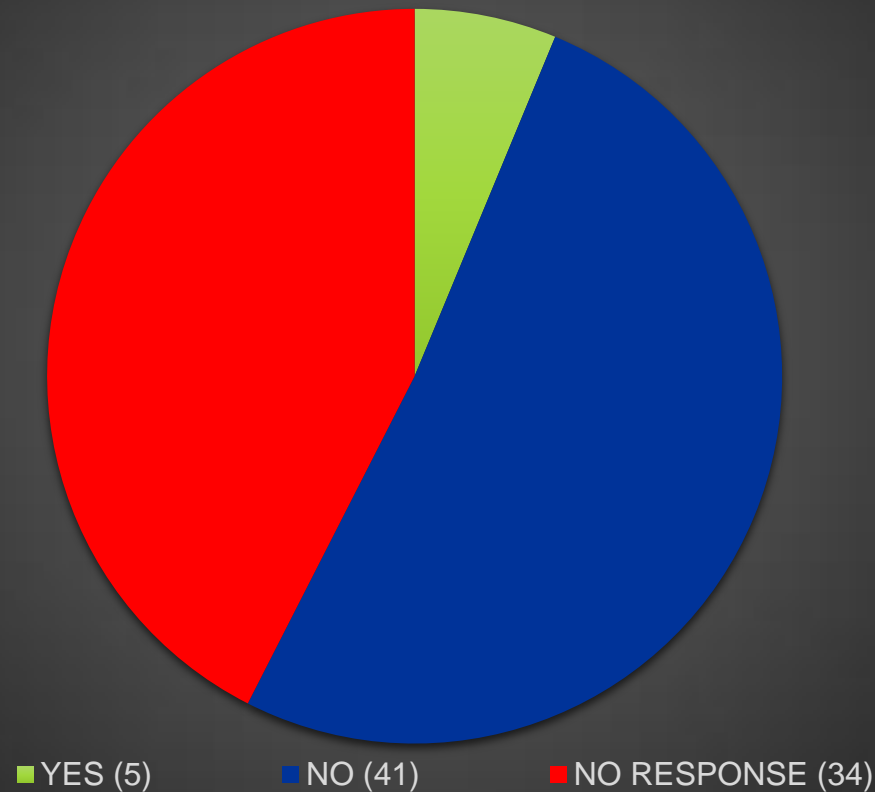


## Methodology for involving volunteers

All 80 NGOs answered the question **Do you have a methodology for involving volunteers with disabilities?**

Yes answered only 5 NGOs (6,3 % of response).

### METHODOLOGY FOR INVOLVING VOLUNTEERS WITH DISABILITIES



# An experienced and a inclusive volunteer



All 80 NGOs answered the question ***Do you have experience of cooperation between an experienced volunteer and a volunteer with a disability?***

Yes answered only 10 organizations (12,5 % of response).

## EXPERIENCE OF COOPERATION BETWEEN AN EXPERIENCED VOLUNTEER AND A VOLUNTEER WITH A DISABILITY



■ YES (10)

■ NO (38)

■ NO RESPONSE (32)



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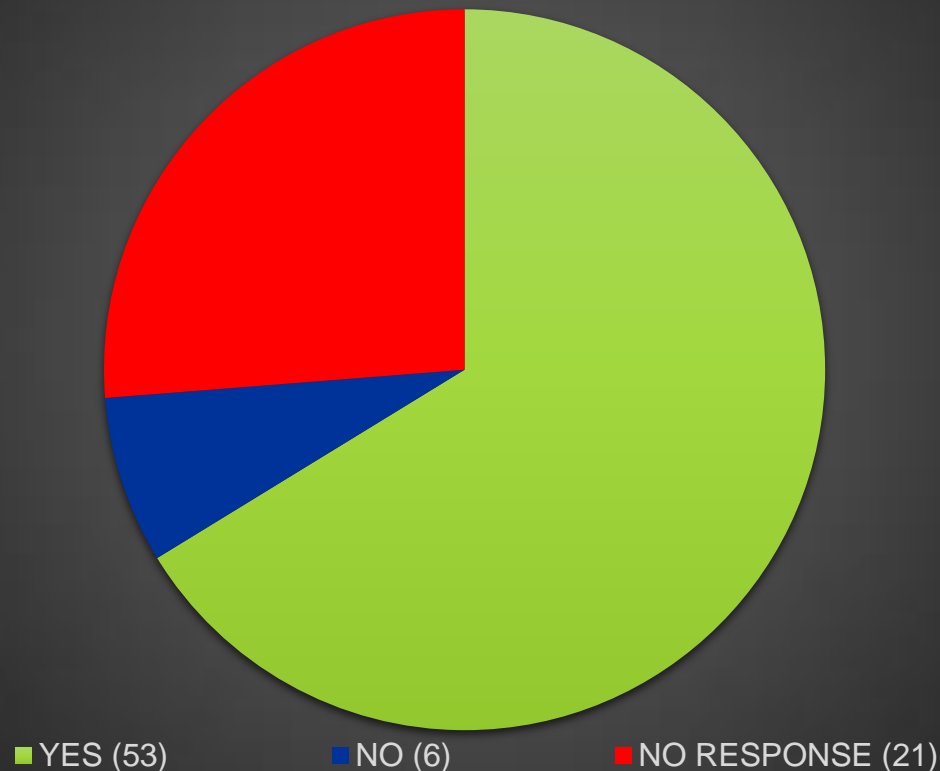
## Volunteers with disabilities

All 80 NGOs answered the question ***Are you willing to accept/welcome people with disabilities or mental issues as volunteers?***

Yes answered 53 organizations (66,3 % of response).

No answered only 6 organizations (7,5 % of response).

### ACCEPT/WELCOME VOLUNTEERS WITH DISABILITIES



# Activities for volunteers with disability



All 80 NGOs answered the question ***What activities could volunteers with disability or mental issues do in your organization?*** Below is a list of all the possible activities. So that none of them are forgotten. The answers are authentic according to the testimonies of the organizations. Sometimes it would say *'I don't know'*.

Facebook management, writing articles	Company for walks	Assistance to clients, patients and staff	Guided tours in barrier-free regions of the national park
Depending on type and degree of impairments, many possibilities and tasks	Co-design / development of actions and offers and assistance in their implementation	Performing mechanical tasks such as arranging lego blocks, etc.	Interact with visitors to the day centre for people with disabilities
Assist employment specialists and social workers in activities with disabled visitors to the center	Providing assistance with service preparation and communication with customers	Woodworking, wickerwork	Stadium organization, SpradeTV, sponsor support





# Activities for volunteers with disability



Raking leaves in the park	Collecting and sorting goods	Social activities with clients and patients	Assistance on actions of the organization
Join one of our teams - Marketing, Sales, HR, Finance that help send young people abroad	Helping in the kitchen	Plan and implement educational events in the parishes	Reading, talking, playing board games, singing with elderly
Cleaning	Interviewing people, testing new educational tools	Assist in the distribution of library promotional information	Assist in the preparation of education and events
Sorting clothes in a fixed place	Involvement in the activities of the volunteer club	Carrying and unpacking moving boxes	Activities with seniors



# Activities for volunteers with disability

Serving people, coffee preparation, preparation of hot drinks	Learning entrepreneurial skills with the cash register	Making desserts	Help in the cloakroom, help in the preparation for educational activities
Second-hand selection, cleaning, collection of used goods, sales, customer relations	Sales, customer relations, arrangement and cataloging	Help at the reception in the museum, support of educational activities	In self-help groups
Support in teaching and art activities	Cultural activities	Welcoming the users and other activities	Reading to children



# Activities for volunteers with disability



Possibly in marketing for train travel	Simple activities, such as sticking labels on brochures and condoms	Help in the hall, in the shop	Help with product development at work
Depending on interest and possibility	Operational activities, administration, or qualified activities	Anything	Contact with children (individually or group)
Information and raising social awareness activities	In the property confiscated to the mafia	Environmental management work	Communicating with guests



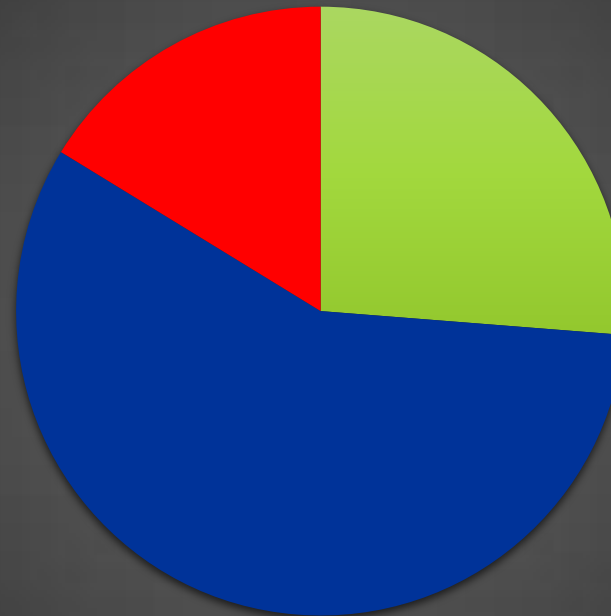


## Kind of volunteers commitment

All 80 NGOs answered the question *What kind of commitment is required?*

Most organizations prefer occasional attendance. That's 46 out of 80 (57,5 % of response).

### KIND OF VOLUNTEERS COMMITMENT



- REGULARLY (21)
- OCCASIONALLY / GET INVOLVED NOW AND THEN (46)
- NO RESPONSE (13)



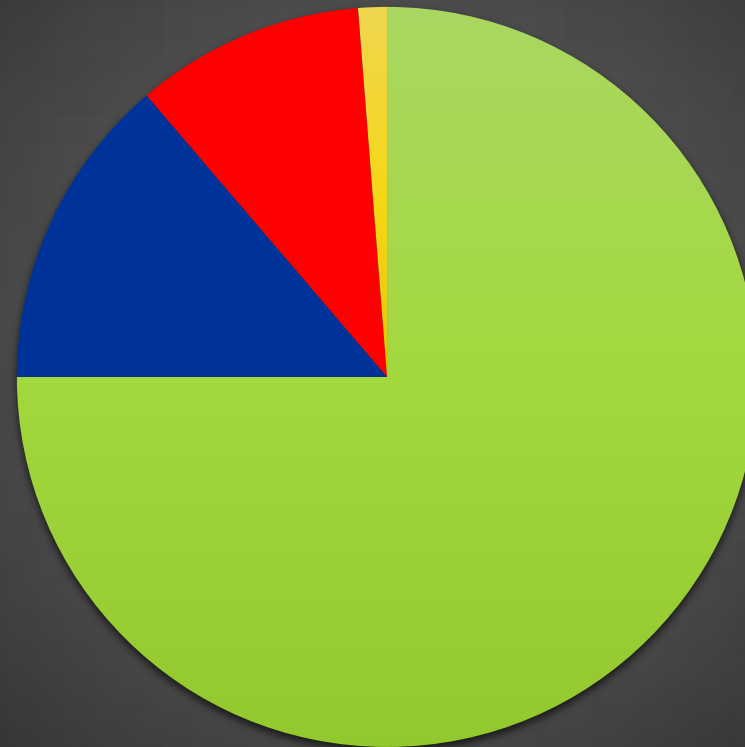
# Involvement of people with disabilities



All 80 NGOs answered the question ***Are you interested in a personal / online meeting on the issue of involving people with disabilities in volunteering?***

The issue of involving people with disabilities in volunteer work interests more than half of people, specifically 60 out of 80. That's 75 % of respondents.

## ARE YOU INTERESTED IN A MEETING?



■ YES (60)   ■ NO (11)   ■ MAYBE (8)   ■ NO RESPONSE (1)



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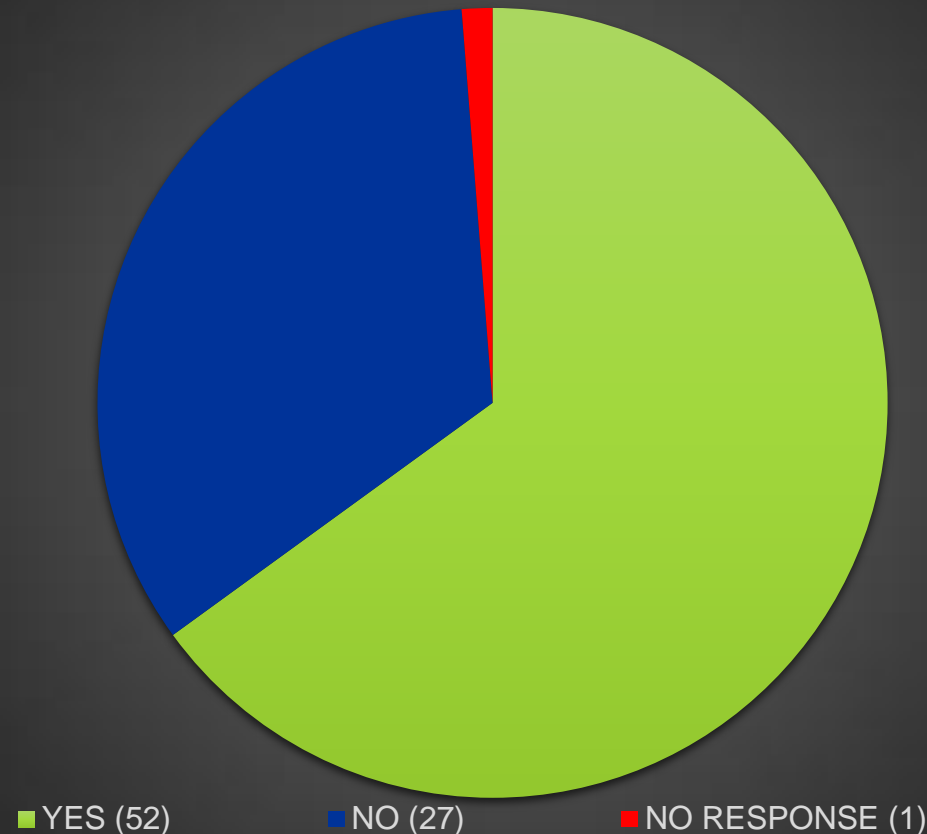


## Being a part of the information group

All 80 NGOs answered the question ***Do you want to be part of an information group interested in involving people with disabilities in volunteering?***

Most organizations (52 out of 80, that's 65 %) are interested in being part of an information group.

### INTEREST IN BEING INFORMED

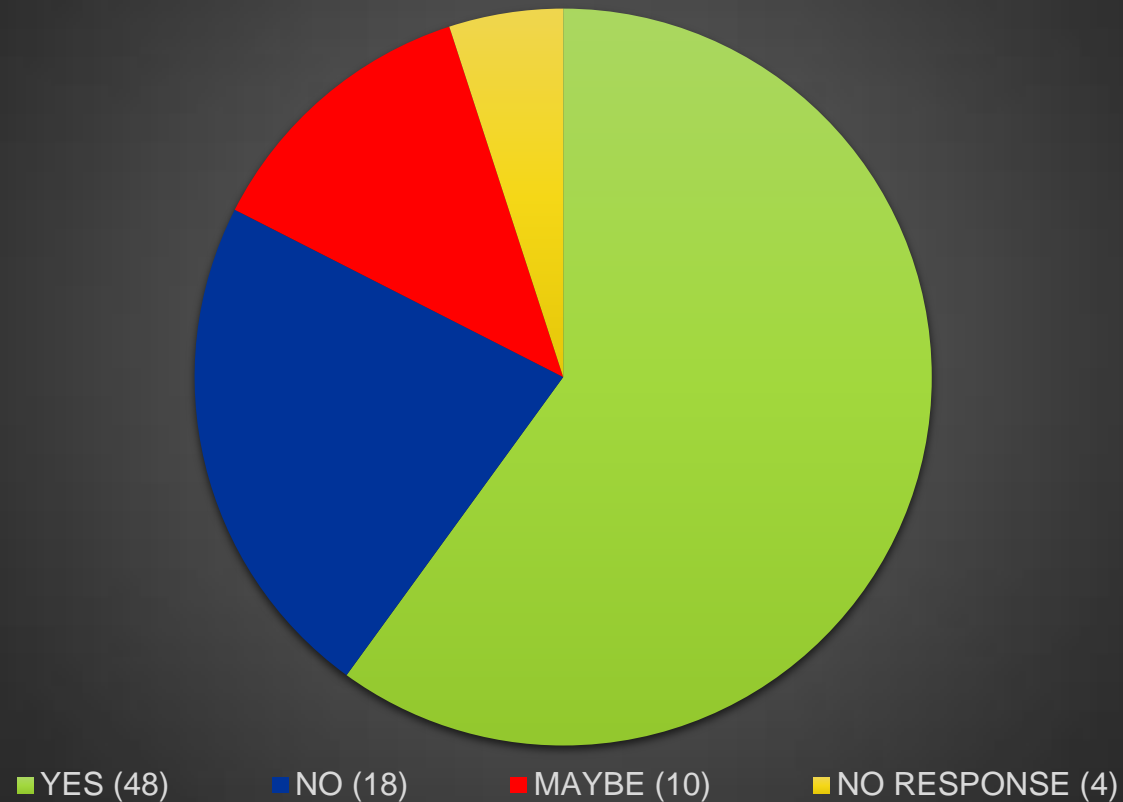


## Share example of good practice

All 80 NGOs answered the question ***Will you be willing to share with us an example of good practice in volunteering for people with disabilities from your organization?***

Most of the answers were yes. 48 out of 80 organizations (that's 60 %) are willing to share with us an example of good practice in their organization?

### SHARE EXAMPLE OF GOOD PRACTICE









## Inclusive Methods in Professional Volunteering in Europe

IMProVE 2.0 1.11.2021 - 1.11.2024; no. 2021-1-CZ01-KA220-ADU-000035109

Report on evaluation of existing situation in NGOs (IO2).

The situation was monitored in the project by 4 participating partner organizations:

Czech Republic	Germany	Italy	Lithuania
<p>Dobrovolnické centrum, z. s.</p> <p><a href="https://www.dcul.cz">https://www.dcul.cz</a></p>  <p><b>dobrovolnické centrum</b></p>	<p>Gemeinsam leben und lernen in Europa e.V.</p> <p><a href="https://gemeinsam-in-europa.de">https://gemeinsam-in-europa.de</a></p>  <p><b>Gemeinsam leben &amp; lernen in Europa e.V.</b></p>	<p>Associazione Uniamoci</p> <p><a href="https://www.uniamoci.eu">https://www.uniamoci.eu</a></p>  <p><b>uniamoci</b></p>	<p>Jaunuoliu dienos centras</p> <p><a href="https://pjdc.lt">https://pjdc.lt</a></p>  <p><b>JAUNUOLIŲ DIENOS CENTRAS</b></p>